

# Inner Temple Library Strategic Review In-House Survey 5th & 6th February 2013

On the days of the survey 194 people visited the Library and 67 of these made second visits. 100 questionnaires were handed out to Library users and there were 88 returns (88.0%). 38 Library users had already completed the online survey.

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## About You

### 1. Which of the following are you?

There were 88 responses (100%) out of a total of 88 to this question. The percentages below are the proportion of those 88 who ticked the relevant box.

	<b>2013</b>	<b>2011</b>
Barrister in private practice	<b>67</b> (76.1%)	(60.5%)
Pupil barrister	<b>6</b> (6.8%)	(15.5%)
BPTC student - please specify:	<b>6</b> (6.8%)	(7.0%)
Employed barrister	<b>4</b> (4.5%)	(2.3%)
Other student - please specify:	<b>1</b> (1.1%)	(10.1%)
Clerk	<b>1</b> (1.1%)	(0.8%)
Judge	<b>0</b> (0.0%)	(0.0%)
Other - please specify:	<b>3</b> (3.4%)	(3.9%)

#### *BPTC Student:*

- 
- *Kaplan Law School x 2*
  - *City Law School*
  - *Nottingham*
- 

#### *Other Student:*

- 
- *QLTT*
- 

#### *Other:*

- 
- *Non practising barrister*
  - *Desk Editor, ICLR*
  - *Editor, law reports*
- 

### 2. If you are a barrister in private practice, is your practice predominantly publicly funded?

There were 70 responses (79.5%) to this question.

Yes	<b>23</b>	(32.9%)
No	<b>47</b>	(67.1%)

### 3. Of which Inn are you a member?

There were **88** responses (100%) to this question.

	<b>2013</b>	<b>2011</b>
Inner Temple	<b>45</b> (51.1%)	(42.6%)
Lincoln's Inn	<b>20</b> (22.7%)	(17.8%)
Middle Temple	<b>14</b> (15.9%)	(25.6%)
Gray's Inn	<b>7</b> (8.0%)	(13.2%)
None	<b>3</b> (3.4%)	(3.9%)
Ad eundem member of a second Inn	<b>0</b> (0.0%)	-

### 4. Where are you located?

There were **84** responses (95.5%) to this question.

	<b>2013</b>	<b>2011</b>
Within Inner Temple	<b>35</b> (41.7%)	(44.0%)
Within Middle Temple	<b>19</b> (22.6%)	(10.4%)
Within Gray's Inn	<b>0</b> (0.0%)	(0.8%)
Within Lincoln's Inn	<b>0</b> (0.0%)	(0.8%)
Other London	<b>24</b> (28.6%)	(33.6%)
Outside London (UK)	<b>6</b> (7.1%)	(7.2%)
Overseas	<b>0</b> (0.0%)	(3.2%)

## General

### 5. To what extent is your need for hard copy legal information met by your own resources or the resources provided by your chambers/employer/BPTC provider?

There were **88** responses (100%) to this question.

I find everything I need within my own/chambers'/employer's/BPTC provider's resources	<b>4</b>	(4.5%)
My own/chambers'/employer's/BPTC provider's resources are sufficient for the majority of my legal research needs	<b>32</b>	(36.4%)
I regularly have to use additional resources	<b>53</b>	(60.2%)

#### Comments:

- 
- *Chambers' subscription to LexisNexis & Lawtel, together with their library.*
  - *I find the hard copy collection in the Inner Temple Library to be extremely useful.*
  - *I need the library. It is paramount to my work.*
  - *I occasionally use the library to look at a text book, law report not in chambers*
  - *I regularly use IT's commonwealth and constitutional resources, (including Littleton). Also use IT and MT for textbooks not held by (or missing from) Chambers collection. Use IT and MT for journals.*
  - *I use the library a great deal*
  - *Inner & Middle Temple's services are vital for access to specialist full texts & specialist reports.*
  - *Particularly in relation to case authorities in the prescribed format, or foreign law material.*
  - *The Inner Temple Library is an invaluable & convenient resource for me*
- 

### 6. To what extent is your need for online information met by your own electronic resources or the electronic resources provided by your chambers/employer/BPTC provider?

There were **87** responses (98.9%) to this question.

I find everything I need within my own/chambers'/employer's/BPTC provider's resources	<b>18</b>	(20.7%)
My own/chambers'/employer's/BPTC provider's resources are sufficient for the majority of my legal research needs	<b>38</b>	(43.7%)
I regularly have to use additional resources	<b>31</b>	(35.6%)

#### Comments:

- 
- *Chambers has access to Westlaw & LexisNexis. Everything else I use the library for.*
  - *I go online as little as possible.*
  - *I have no online legal resources*
  - *I use the library's resource*
  - *I/Chambers have Westlaw & Lawtel. Use IT/MT for online journals.*
  - *The library is the best and most useful.*
  - *Though I use the libraries for foreign law materials.*
-

**7. In instances where your own/chambers/employer's/BPTC provider's resources are insufficient, which materials do you need to consult elsewhere?**

There were **85** responses (96.6%) to this question. Some users ticked more than one box. The percentages below are the proportion of those 85 who ticked the relevant box.

Non applicable – I always find what I need within my own/chambers'/ employer's//BPTC provider's resources	<b>2</b>	<b>(2.4%)</b>
Current textbooks	<b>73</b>	<b>(85.9%)</b>
Law Reports	<b>61</b>	<b>(71.8%)</b>
Journals	<b>51</b>	<b>(60.0%)</b>
Looseleaf works	<b>48</b>	<b>(56.5%)</b>
Databases	<b>36</b>	<b>(42.4%)</b>
Old editions of textbooks	<b>29</b>	<b>(34.1%)</b>
Hansard / Bills	<b>27</b>	<b>(31.8%)</b>
Non UK material	<b>26</b>	<b>(30.6%)</b>
Statutes / SIs	<b>25</b>	<b>(29.4%)</b>
Encyclopaedias	<b>23</b>	<b>(27.1%)</b>
Other Parliamentary papers	<b>17</b>	<b>(20.0%)</b>
Directories	<b>7</b>	<b>(8.2%)</b>
Others - please specify:	<b>3</b>	<b>(3.5%)</b>

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- *Internet facilities, legal database*

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- *Law commission papers*

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- *Precedents*

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**8. Please indicate the databases to which you or your chambers, employer or BPTC provider subscribe.**

There were **76** responses (86.4%) to this question. Some users ticked more than one box. The percentages below are as for the previous question.

Westlaw UK	<b>56</b>	<b>(73.7%)</b>
Lexis Library	<b>37</b>	<b>(48.7%)</b>
Lawtel	<b>43</b>	<b>(56.6%)</b>
Justis	<b>16</b>	<b>(21.1%)</b>
Casetrack	<b>12</b>	<b>(15.8%)</b>
JustCite	<b>11</b>	<b>(14.5%)</b>
Criminal Law Week	<b>3</b>	<b>(3.9%)</b>
The Times	<b>7</b>	<b>(9.2%)</b>
Electronic Immigration Network	<b>4</b>	<b>(5.3%)</b>
Other - please specify:	<b>8</b>	<b>(10.5%)</b>

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- *ICLR x 2*

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- *Family law online*

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- *i-Law*

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- *iLaw / Lloyds*

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- *Immigration database*

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- *Informa online*

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- *Jordans*

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**9. How likely is it that your personal/chambers'/employer's/BPTC provider's subscriptions to hard copy titles will be cancelled in the near future? (Please add details if appropriate.)**

There were **83** responses (94.3%) to this question.

Likely	23	(27.7%)
Cannot say	33	(39.8%)
Unlikely	10	(12.0%)
Cancellations have already been made	17	(20.5%)

**Comments:**

- 
- *Hard to justify. Requires work to keep up to date & occasionally 'disappears'*

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  - *It would be a crying shame if hard copy titles were not available.*

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  - *Some*

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  - *Some additional hard copies have been cancelled*

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  - *Some cancellations made, but we have a large library of text books*

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  - *We have no library as chambers is remotely controlled.*

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**10. How likely is it that your personal/chambers'/employer's/BPTC provider's subscriptions to databases will be cancelled in the near future? (Please add details if appropriate.)**

There were **84** responses (95.5%) to this question.

Likely	5	(6.0%)
Cannot say	34	(40.5%)
Unlikely	41	(48.8%)
Cancellations have already been made	4	(4.8%)

**Comments:**

- *I have my own subscription which I have no plans to cancel*

## Using a Law Library

### 11. Which libraries do you use?

There were **87** responses (98.9%) to this question.

	Frequency						Overall Count
	Daily basis	Several times a week	Several times a month	Monthly basis	Less frequently	Never	
Inner Temple	<b>2</b> (2.3%)	<b>18</b> (20.9%)	<b>41</b> (47.7%)	<b>12</b> (14.0%)	<b>13</b> (15.1%)	<b>0</b> (0.0%)	<b>86</b>
Gray's Inn	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>1</b> (1.8%)	<b>4</b> (7.3%)	<b>29</b> (52.7%)	<b>21</b> (38.2%)	<b>55</b>
Lincoln's Inn	<b>1</b> (1.6%)	<b>4</b> (6.5%)	<b>3</b> (4.8%)	<b>10</b> (16.1%)	<b>31</b> (50.0%)	<b>13</b> (21.0%)	<b>62</b>
Middle Temple	<b>1</b> (1.5%)	<b>7</b> (10.4%)	<b>11</b> (16.4%)	<b>13</b> (19.4%)	<b>25</b> (37.3%)	<b>10</b> (14.9%)	<b>67</b>
BPTC provider's library	<b>2</b> (5.9%)	<b>1</b> (2.9%)	<b>2</b> (5.7%)	<b>1</b> (2.9%)	<b>1</b> (2.9%)	<b>28</b> (82.4%)	<b>35</b>
RCJ Library	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>4</b> (11.1%)	<b>32</b> (88.9%)	<b>36</b>
Institute of Advanced Legal Studies (IALS)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>1</b> (2.4%)	<b>12</b> (28.6%)	<b>29</b> (69.0%)	<b>42</b>
Other - please specify:	<b>1</b> (100.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>1</b>

- *Chambers*

### 12. What resources other than the Inn Libraries do you use for research?

There were **86** responses (97.7%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Own books	<b>75</b> (87.2%)	(88.3%)
Internet (free services)	<b>61</b> (70.9%)	(68.8%)
Chambers' library	<b>54</b> (62.8%)	(64.8%)
Chambers' subscriptions to electronic services	<b>45</b> (52.3%)	-
BPTC provider's library	<b>7</b> (8.1%)	(10.9%)
BPTC provider's subscriptions to electronic services	<b>6</b> (7.0%)	-
Employer's subscriptions to electronic services	<b>6</b> (7.0%)	-
Employer's library	<b>5</b> (5.8%)	(6.3%)
University library	<b>3</b> (3.5%)	(22.7%)
Personal subscriptions to electronic services - please specify:	<b>15</b> (17.4%)	(35.2%)

- *Lawtel x 5*

- *EGI*

- *Westlaw x 4*

- *Lawtel / ICLR*

- *Archbold ebook. CrimeLine*

- *Lexis*

2013

2011

Other - please specify: **14** (16.3%) (4.7%)

- 
- *Associate Office*
  - *Books owned by other members of chambers*
  - *LSE law library*
- 

### 13. If you do not regularly use the Inner Temple Library, what are the reasons for this?

There were **26** responses (29.5%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Located too far away	<b>8</b> (30.8%)	(38.9%)
Personal/chambers/employer/s/BPTC provider's library is sufficient	<b>10</b> (38.5%)	(25.0%)
Prefer to use another Inn Library	<b>3</b> (11.5%)	(16.7%)
Prefer to use BPTC provider's library	<b>1</b> (3.8%)	-
Does not have the material I require	<b>2</b> (7.7%)	-
Other - please specify:	<b>4</b> (15.4%)	(22.2%)

- 
- *Especially Hansard*
  - *I use the library when I am considering a strategy, particularly in an area of law requiring research. The resources are invaluable, and I could not find them elsewhere (including assistance from the librarians).*
  - *No need*
  - *Research needs are infrequent*
- 
- *N/A I do use the Inner Temple Library regularly (and I think it is wonderful).*
- 

### 14. Do any of the following library services make it more likely that you would use the Library?

There were **83** responses (94.3%) to this question.

	<b>Yes</b>	<b>No</b>
The Librarians are happy to assist in print and online research	<b>69</b> (90.8%)	<b>7</b> (9.2%)
Lexis, Lawtel, The Times, Westlaw and 5 other subscription databases are available free in the Inner Temple Library	<b>62</b> (83.8%)	<b>12</b> (16.2%)
There is free Wi-Fi	<b>58</b> (78.4%)	<b>16</b> (21.6%)
There are computer terminals for your research use	<b>55</b> (77.5%)	<b>16</b> (22.5%)
We have our own website (www.innertemplelibrary.org.uk)	<b>25</b> (46.3%)	<b>29</b> (53.7%)
We prepare a valuable legal research tool: AccessToLaw (www.accesstolaw.com)	<b>23</b> (46.9%)	<b>26</b> (53.1%)
We prepare a Current Awareness blog (www.innertemplelibrary.com)	<b>22</b> (44.9%)	<b>27</b> (55.1%)

## Resources in the Inner Temple Library

### 15. What are your reasons for visiting the Inner Temple Library?

There were **85** responses (96.6%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Research for case or opinion	<b>63</b> (74.1%)	(57.8%)
To use one of the hard copy resources listed below	<b>62</b> (72.9%)	-
Quiet or convenient place to work	<b>47</b> (55.3%)	(45.3%)
To use subscription databases	<b>36</b> (42.4%)	-
To copy specific material	<b>35</b> (41.2%)	(28.1%)
To use the expertise of the law librarians for legal enquiries	<b>30</b> (35.3%)	-
Research for book, article or lecture	<b>29</b> (34.1%)	(20.3%)
Other - please specify:	<b>4</b> (4.7%)	(5.5%)

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- *Nice working atmosphere*

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- *To print documents when not in Exeter.*

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- *Use Wi-Fi (particularly when chambers' Wi-Fi is having difficulties)*

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- *Views!*

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### 16. Which hard copy resources do you use within the Library?

There were **83** responses (94.3%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Textbooks	<b>80</b> (96.4%)	(88.1%)
Law Reports	<b>70</b> (84.3%)	(88.9%)
Journals	<b>55</b> (66.3%)	(57.1%)
Loose-leaf works	<b>49</b> (59.0%)	(49.2%)
Encyclopedias	<b>37</b> (44.6%)	(25.4%)
Statutes/SIs	<b>35</b> (42.2%)	(33.3%)
Hansard/Bills	<b>25</b> (30.1%)	(16.7%)
Other Parliamentary papers	<b>14</b> (16.9%)	(11.1%)
Directories	<b>11</b> (13.3%)	(10.3%)
Other - please specify:	<b>4</b> (4.8%)	(2.4%)

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- *Dictionaries (particularly Latin!)*

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- *Law commission papers, Old editions of Halsbury*

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- *Non UK material*

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- *Old editions*

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### 17. In which areas of law are the resources that you use - current materials?

There were **84** responses (95.5%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
English law	<b>84</b> (100%)	(94.5%)
EU law	<b>37</b> (44.0%)	(36.2%)
Human rights	<b>32</b> (38.1%)	(27.6%)
Commonwealth law	<b>26</b> (31.0%)	(25.2%)
Scots law	<b>6</b> (7.1%)	(3.2%)
Channel Islands law	<b>5</b> (6.0%)	(2.4%)
Northern Irish law	<b>4</b> (4.8%)	(3.9%)
Other - please specify:	<b>0</b> (0.0%)	(1.6%)

### 18. In which areas of law are the resources that you use - non-current materials?

There were **67** responses (76.1%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
English law	<b>64</b> (95.5%)	(88.2%)
EU law	<b>20</b> (29.9%)	(32.4%)
Human rights	<b>20</b> (29.9%)	(25.0%)
Commonwealth law	<b>19</b> (28.4%)	(25.0%)
Scots law	<b>8</b> (11.9%)	(2.9%)
Channel Islands law	<b>2</b> (3.0%)	(2.9%)
Northern Irish law	<b>1</b> (1.5%)	(4.4%)
Other - please specify:	<b>0</b> (0.0%)	(5.9%)

### 19. Which of the following electronic resources do you use in the Library?

There were **70** responses (79.5%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Library catalogues	<b>59</b> (84.3%)	(86.3%)
Current Legal Information databases	<b>42</b> (60.0%)	(60.8%)
AccessToLaw	<b>10</b> (14.3%)	(14.7%)
Current Awareness blog	<b>13</b> (18.6%)	(8.8%)
CD-ROMs - please specify:	<b>1</b> (1.4%)	(2.0%)

## 20. Which of the following online subscription databases do you use in the Library?

There were **62** responses (70.5%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Westlaw	<b>43</b> (69.4%)	(84.8%)
Lexis Library	<b>37</b> (59.7%)	(67.7%)
Lawtel	<b>29</b> (46.8%)	(63.6%)
Casetrack	<b>19</b> (30.6%)	(19.2%)
Justis	<b>18</b> (29.0%)	(36.4%)
JustCite	<b>17</b> (27.4%)	(12.1%)
The Times & Sunday Times	<b>16</b> (25.8%)	(25.3%)
Criminal Law Week	<b>6</b> (9.7%)	(21.2%)
Electronic Immigration Network	<b>6</b> (9.7%)	(11.1%)

## 21. What other facilities do you use in the Library?

There were **78** responses (88.6%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Photocopying	<b>70</b> (89.7%)	(84.6%)
Access to Wi-Fi	<b>41</b> (52.6%)	(40.2%)
Printing	<b>32</b> (41.0%)	(36.8%)
Word Processing	<b>15</b> (19.2%)	(22.2%)

## 22. How do you rate the Inner Temple Library as regards the following?

There were **86** responses (97.7%) to this question.

	Very Good	Good	Satisfactory	Poor	Do not use
Collections - hard copy	<b>59</b> (70.2%)	<b>22</b> (26.2%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>3</b> (3.6%)
Online databases	<b>47</b> (57.3%)	<b>18</b> (22.0%)	<b>2</b> (2.4%)	<b>0</b> (0.0%)	<b>15</b> (18.3%)
Librarians' assistance and enquiry services	<b>65</b> (76.5%)	<b>13</b> (15.3%)	<b>3</b> (3.5%)	<b>0</b> (0.0%)	<b>4</b> (4.7%)
Document supply service	<b>17</b> (22.7%)	<b>10</b> (13.3%)	<b>3</b> (4.0%)	<b>0</b> (0.0%)	<b>45</b> (60.0%)
Word processing facilities	<b>12</b> (16.0%)	<b>12</b> (16.0%)	<b>6</b> (8.0%)	<b>1</b> (1.3%)	<b>44</b> (58.7%)
Free Wi-Fi access	<b>34</b> (43.0%)	<b>17</b> (21.5%)	<b>4</b> (5.1%)	<b>1</b> (1.3%)	<b>23</b> (29.1%)
Web Services e.g. Catalogue, Current Awareness, AccessToLaw	<b>27</b> (36.5%)	<b>21</b> (28.4%)	<b>2</b> (2.7%)	<b>0</b> (0.0%)	<b>24</b> (32.4%)
Environment conducive to work & research	<b>55</b> (69.6%)	<b>20</b> (25.3%)	<b>0</b> (0.0%)	<b>0</b> (0.0%)	<b>4</b> (5.1%)
Amount and effective use of table space	<b>61</b> (73.5%)	<b>18</b> (21.7%)	<b>1</b> (1.2%)	<b>0</b> (0.0%)	<b>3</b> (3.6%)
PCs available for library users	<b>30</b> (38.0%)	<b>17</b> (21.5%)	<b>8</b> (10.1%)	<b>0</b> (0.0%)	<b>24</b> (30.4%)
Opening hours	<b>32</b> (39.0%)	<b>30</b> (36.6%)	<b>17</b> (20.7%)	<b>3</b> (3.7%)	<b>0</b> (0.0%)

### Comments:

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- *It can get a bit cold, particularly next to the windows where the plug sockets are.*

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  - *It is very cold in winter. Too cold to work in the library for any length of time.*

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  - *More plug sockets would assist. Sunday closure is sometimes difficult but understandable.*

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  - *More saturday openings would be good, but know it is difficult to support/fund etc.*

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  - *Opening hours - could always be longer! More weekend especially.*

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  - *Opening hours could be longer.*

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  - *Opening hours tend to be poor, particularly during vacations.*

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  - *The library is a major reason to have Chambers in the Inner Temple.*

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  - *Would be useful to open earlier in mornings and/or more weekend hours*

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  - *Would prefer the library to open later, till at least 10pm.*

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## Accessing the Library Remotely

### 23. Have you ever used the Library's website to obtain information?

There were **83** responses (94.3%) to this question.

	<b>2013</b>	<b>2011</b>
Yes	<b>34</b> (41.0%)	(40.2%)
No	<b>49</b> (59.0%)	(59.8%)

### 24. If yes, which sections of the Library's website have you consulted?

There were **29** responses (33.0%) to this question.

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- <i>Catalogue x 15</i>
- <i>Opening times x 5</i>
- <i>Opening times &amp; catalogue search x 2</i>
- <i>Look at collections available</i>
- <i>Main page, opening times in holidays/weekends</i>
- <i>Opening hours - Saturdays</i>
- <i>Opening hours and other basic information</i>
- <i>Physical locations/bay data before visit</i>
- <i>Search engine</i>

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### 25. Have you ever accessed the following remotely?

There were **39** responses (44.3%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	<b>2013</b>	<b>2011</b>
Inn Libraries catalogues	<b>35</b> (89.7%)	(86.8%)
Current Awareness blog	<b>8</b> (20.5%)	(17.0%)
AccessToLaw	<b>3</b> (7.7%)	(15.1%)
Virtual Tour	<b>2</b> (5.1%)	(15.1%)
Legal Research FAQs	<b>2</b> (5.1%)	-

**26. Do you read the Library's newsletter, which is emailed to members and tenants?**

There were **81** responses (92.0%) to this question.

	<b>2013</b>	<b>2011</b>
Yes	<b>13</b> (16.0%)	(18.3%)
No	<b>52</b> (64.2%)	(81.7%)
Not applicable	<b>16</b> (19.8%)	-

**27. Do you use, or have you ever used, the Inner Temple Library's document supply service?**

There were **82** responses (93.2%) to this question.

	<b>2013</b>	<b>2011</b>
Yes	<b>4</b> (4.9%)	(1.6%)
No	<b>78</b> (95.1%)	(98.4%)

**28. If you do not use the Library's document supply service, what are the reasons for this?**

There were **74** responses (84.1%) to this question.

	<b>2013</b>	<b>2011</b>
Expense	<b>1</b> (1.4%)	(2.6%)
Use another Inn Library's service	<b>0</b> (0.0%)	(0.9%)
Not needed to request any documents	<b>20</b> (27.0%)	(75.7%)
Was not aware of this service	<b>60</b> (81.1%)	(20.9%)
Other - please specify:	<b>0</b> (0.0%)	(0.9%)

**29. Please use this space to include any other comments, or suggestions for additional facilities and services you feel should be provided by the Library. You may also wish to specify which (if any) facilities or services currently provided are not central to your needs.**

- 
- *All good.*

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  - *As a specialist i.e. practising in a specialist area I have most day to day resources in Chambers. I appreciate the library for its breadth of resources when my work requires considering something outside my area, which can be almost anything inc. overseas jurisdictions.*

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  - *I greatly value the library and its facilities. It should be defended as a major resource for the bar and students in an unrivalled environment.*

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  - *I love this library.*

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  - *I think that the library is ideal as it is. I would not change a thing about it. Gratuitous meddling in such an institution should be resisted.*

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  - *I was a pupil in a set very near IT library so was here regularly. The librarians were always so helpful and kind and I don't think the assistance they offer is truly appreciated.*

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  - *Inner Temple Library is the best Inn library, but it is under used. It needs to better publicize its services. A short fools guide booklet on the library services would be very useful, available at the entrance. Room H is wonderful. The library should tweet, have its own facebook page and google plus page. (We do have a Readers' Guide on the Publications rack at the entrance. We have had a [Facebook](#) page for over 5 years and a [Google+](#) page for a year and there is a [Twitter](#) feed for the Current Awareness blog)*

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  - *It would be enormously helpful if one could ask a junior member of the librarian team to do photocopying, to make ones use of time more efficient. Naturally, I wish there were more reports/journals on environmental law, my specialisation.*

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  - *It's a great library*

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  - *It's a shame the library does not have great access to online resources. Specifically online books & other resources available on Westlaw & LexisNexis.*

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  - *One of the best libraries I've ever worked in. Well stocked, nice & friendly staff, excellent working environment etc. I work here whenever time & practicality permit (sadly, not that often anymore). The Library is also an excellent resource & working space for students - when I used to work here all the time.*

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  - *Perfect! Very enjoyable place to work.*

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  - *Tea, coffee and water to be available. Wi-Fi access code and password to be on study tables.*

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  - *The library is invaluable for detailed research. I use the facilities there are, but cannot think of anything additional. The library does its core functions extremely well.*

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  - *This is a great library.*

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  - *Though I do not often need to use the library, it is an excellent resource when I do.*

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  - *Very satisfied overall. Very good service.*

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