

Inner Temple Library Strategic Review

Online Survey

A survey was carried out via the Library's website from 24 January to 10 February 2013. A link to the online questionnaire was included in an email which was sent out to all members of Inner Temple, to chambers in Inner and Middle Temple and to chambers in the vicinity of Temple (excluding Lincoln's Inn and Gray's Inn). 795 responses were received. Online user surveys were also carried out in 2011 and 2008.

About You

1. Which of the following are you?

There were 795 responses (100%) out of a total of 795 to this question. The percentages below are the proportion of those 795 who ticked the relevant box.

	2013	2011
Barrister in private practice	392 (49.3%)	(58.9%)
Employed barrister	73 (9.2%)	(4.3%)
Pupil barrister	51 (6.4%)	(6.9%)
BPTC student - please specify:	76 (9.6%)	(4.8%)
Other student - please specify:	45 (5.6%)	(6.1%)
Judge	24 (3.0%)	(6.5%)
Clerk	8 (1.0%)	(0.9%)
Other - please specify:	126 (15.8%)	(7.4%)

BPTC Student:

- BPP x 15	- Manchester Metropolitan University x 4
- Kaplan Law School x 14	- Northumbria x 3
- College of Law x 12	- BPP Leeds x 2
- City Law School x 9	- Cardiff x 1
- University of the West of England x 5	- Nottingham x 1

Other Student:

- GDL x 9	- Deferred student
- LLB x 6	- Bournemouth University
- LLM x 4	- BVC
- Aspiring BPTC student	- Final year law with French Law
- final year law student	- Final year law student at Durham University
- Student Member, haven't started BPTC yet	- Future student of BPTC
- Postgraduate LLB	- Law Student
- BTT applicant and taking courses at the BPP law school	- Completed the BPTC now pursuing an LL.M
- Called in 2011, without pupillage, LLM student	- Deferred student of Kaplan Law School
- (Graduate Entry) from the University	- Currently a solicitor working for a Court of Appeal. Transferring to the bar with 12 month pupillage to start in September 2013.
- Final year LLB with aim to join a BPTC provider in 2013	- LPC
- prospective BPTC student	
- MSc Finance and Law with Islamic Finance	

Other:

- Non practising barrister x 20	- Inner Temple staff
- Librarian x 7	- Intermittent BPTC student currently working as a legal advisor
- Chambers librarian x 5	- Just applied for BPTC
- Paralegal x 5	- Just finished BPTC
- Retired judge x 5	- Law firm librarian
- Completed BPTC but not obtained pupillage x 4	- Law grad with intention to study BPTC
- Retired barrister x 3	- Legal assistant at Hardwicke, soon-to-be pupil barrister at Garden Court
- Qualified barrister x 2	- Legal consultant
- Academic x 2	- Legal librarian
- Legal academic x 2	- Legal Team Manager at HMCTS
- Academic Fellow	- Librarian, MRes student
- Academic member of the Inn	- Maritime Arbitrator (barrister non-practising)
- Barrister (non practising) and attorney practising overseas	- Non-practising barrister - consultant to the United Nations
- Barrister (non-practising): I work in the Isle of Man	- Non-practising barrister, currently doing PHD before practice
- Barrister and Solicitor Advocate	- Non-practising (formerly practising) barrister/legal editor
- Barrister employed as a paralegal	- One of 1300 students of my year who did not get a pupillage
- Barrister not practising at present. Was employed	- Governing Bencher
- Barrister providing academic opinion on military law	- Overseas member of Inn
- Barrister searching for pupillage	- PA to Under Treasurer, Inn of Court
- Barrister, self employed and writing	- Paralegal (post BPTC)
- BCL student, will be pupil next year	- Paralegal BVC qualified and called
- BPTC graduate & legal assistant to a QC	- Pending pupillage
- BPTC graduate, self-employed compliance advisor	- Practising attorney in Portland, Oregon USA
- Called looking for pupillage	- Practising solicitor (previously a barrister)
- Chambers administrator	- Professor of law
- Completed LLB summer 2012 & hope to start BPTC Sept 2013	- Prospective pupil barrister, I completed the BPTC last year, and will be starting pupillage in September
- Cross qualified to solicitor	- Recently called to the Bar, no pupillage yet
- Defunct barrister but frequently de bono and in writing	- Recently graduated from BPTC, at BPP Law School Leeds
- Employed barrister and practising solicitor	- Retired employed barrister
- European lawyer registered with Inner Temple	- Retired law lecturer
- Ex-student of MMU	- Rule 206 barrister
- Foreign lawyer	- Senior District Magistrate
- Freelance County Court Advocate, completed BPTC in July 2012	- Solicitor in private practice
- Gave up trying to get pupillage in 2010!	- Solicitor transferring - due to begin practice in April 13
- Graduated last year but recovering from illness now	- Trade Union Legal Officer
- Graduated law student, but currently undertaking BPTC	- Transferring lawyer

2. If you are a barrister in private practice, is your practice predominantly publicly funded?

There were 461 responses (58%) to this question.

Yes	149	<i>(32.3%)</i>
No	312	<i>(67.7%)</i>

3. Of which Inn are you a member?

There were **795** responses (100%) to this question.

	2013	2011
Inner Temple	613 <i>(77.1%)</i>	<i>(78.8%)</i>
Middle Temple	73 <i>(9.2%)</i>	<i>(13.0%)</i>
Lincoln's Inn	57 <i>(7.2%)</i>	<i>(5.6%)</i>
Gray's Inn	36 <i>(4.5%)</i>	<i>(4.8%)</i>
None	24 <i>(3.0%)</i>	<i>(1.7%)</i>
Ad eundem member of a second Inn	24 <i>(3.0%)</i>	-

- *Inner Temple x 9*
- *Lincoln's Inn x 9*
- *Gray's Inn x 5*
- *Middle Temple x 1*

4. Where are you located?

There were **795** responses (100%) to this question.

	2013	2011
Within Inner Temple	148 <i>(18.6%)</i>	<i>(29.4%)</i>
Within Middle Temple	76 <i>(9.6%)</i>	<i>(14.7%)</i>
Within Gray's Inn	28 <i>(3.5%)</i>	<i>(2.6%)</i>
Within Lincoln's Inn	26 <i>(3.3%)</i>	<i>(3.5%)</i>
Other London	255 <i>(32.1%)</i>	<i>(29.9%)</i>
Outside London (UK)	227 <i>(28.6%)</i>	<i>(15.6%)</i>
Overseas	50 <i>(6.3%)</i>	<i>(5.6%)</i>

General

5. To what extent is your need for hard copy legal information met by your own resources or the resources provided by your chambers/employer/BPTC provider?

There were **739** responses (93.0%) to this question.

I find everything I need within my own/chambers'/employer's/BPTC provider's resources	83	(11.2%)
My own/chambers'/employer's/BPTC provider's resources are sufficient for the majority of my legal research needs	364	(49.3%)
I regularly have to use additional resources	292	(39.5%)

Comments:

-
- *A chambers library is not able to be totally self sufficient as the needs are too high and diverse*
 - *Almost nothing up to date in Chambers*
 - *and I like the quiet atmosphere of the library as I share my room with a junior who takes pupils*
 - *Being in the united states except for limited time to attend BPP in London I depend on various sources.*
 - *Books are ridiculously expensive for junior juniors, especially those of us in Crime.*
 - *but I do use additional resources regularly*
 - *But I do visit inner temple library occasionally*
 - *But Inner Temple is well placed for mini pupillage research*
 - *But juniors in Chambers are often good enough to visit the library for me*
 - *but the rising cost of online resources is becoming a worry*
 - *But we do not keep important historic versions of key texts and legislation for which I rely entirely upon the library - along with commentary going beyond leading text books*
 - *Chambers has steadily cut back on hard copy resources*
 - *Chambers resources extend to the official reports, but little beyond that. I prefer to use library source materials.*
 - *Chambers resources never enough*
 - *counsel provide most authorities, I have most ordinary text books I need*
 - *Don't shut the library!*
 - *European, commonwealth and USA reports, text books, periodicals*
 - *Even with a strongly stocked library in chambers it is invaluable to have access to the more esoteric publications or those outside chambers' core practice areas.*
 - *Fewer texts are bought in hard copy, eg journals*
 - *finding case law is problematic without a library facility*
 - *HMRC has no library facility to speak of!*
 - *However, when I do need extra resources it is extremely helpful to have them so close*
 - *I am a sole practitioner and rely heavily on IT Library*
 - *I am doing a criminal pupillage, so don't do as much legal research as some in other practice areas. I have on occasion needed to use the Inner Temple library for research though, and it has been a valuable resource.*
 - *I currently use Inner Temple and Lincolns*
 - *I expect that as I progress through the BPTC this may change and the Inner Temple library may be of increasing importance to me.*
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- *I find that there are often insufficient available copies of texts proportionate to the number of people who require them.*
- *I have access currently to the oxford university resources, which are excellent. However, last year I regularly used Inn resources.*
- *I have access to the Supreme Court Library and counsel supply me with materials*
- *I have no hard copy needs*
- *I have sufficient resource books in my chamber in Pakistan*
- *I mostly use the Inns' libraries for specialist texts, overseas texts and authorities and, occasionally, specialist law reports*
- *I must have a good law library to practise*
- *I need a library for some ecclesiastical research*
- *I often go to the IT Library*
- *I often undertake research in the Inner Temple library or other libraries*
- *I often use the IT Library services when I go to London*
- *I predominantly use online resources rather than hard copy.*
- *I regularly come to Inner Temple Library to use hard copy resources.*
- *I regularly need to use the Inn libraries.*
- *I regularly use the library for text books and occasionally for Halsburys.*
- *I rely heavily on the Inn Library*
- *I rely on the Library's materials*
- *I use Inner and Lincoln libraries*
- *I use Inner Temple library at the weekends especially but also during the week if I wish to carry out research and Chambers' library is busy or being used too frequently as a thoroughfare*
- *I use mainly online resources. On rare occasions when I need hard copies, I do rely on the Inn as Chambers no longer keeps an up to date library of hard copy texts.*
- *I use the Inn libraries.*
- *I use the Inner Temple library regularly*
- *I use the Inner Temple Library regularly, and finds its resources very helpful*
- *I use the Inner Temple Library whenever I come to London for research*
- *I usually use the Library for specific textbooks and non-mainstream law reports and journals*
- *I went to the library once in four months.*
- *If hard copy information is necessary, I usually use the Inn libraries.*
- *I'm in the library all the time because Chambers' practitioner textbooks always go walkies*
- *I'm not in current practice*
- *In Scotland I have the use of the Faculty of advocates library*
- *Inn libraries are essential and provide this valuable resource to practitioners*
- *Internet since alternatives are expensive.*
- *IT and MT library resources are vital to me*
- *It entirely depends on the subject-matter and it's the luck of the draw whether that day you can track down the book. I would say I go to the IT library approx. once a week.*
- *it is not possible for chambers to be self sufficient as information needs are too diverse and often obscure*
- *It is very difficult to access certain hard copy resources from Bermuda*
- *Kaplan has limited quiet space where students can work. Inner Temple's library is therefore a good place to work.*
- *library invaluable - wish could take out/borrow resources or have more online access*
- *most useful authorities are within chambers. more obscure the library is needed.*
- *mostly on public international law and european human rights law*

- *My chambers' resources are sufficient, but I regularly use MT and/or IT libraries for convenience and better availability of textbooks.*
- *No chambers library can keep or afford the resources needed for all enquiries*
- *Occasionally, I need to go to the library for more specialist series and journals.*
- *Often use IT library even for material which is in chambers*
- *Once every six months or so I will need to use the Inn Libraries for hardcopies*
- *On-line research; Legal libraries in the UK; Connected London Chambers*
- *Particularly for French Law*
- *Photocopying and printing is quite expensive*
- *Publically funded barristers chambers' - can no longer afford a library*
- *Rely on my own books as I do not have access to library resources*
- *Small set, often have to walk up to Uni Library to look things up*
- *Textbook room H invaluable*
- *The Inn library is great for legal history, something my library lacks and some stuff is just not online.*
- *The Inner Temple Library is essential to me*
- *The Inner Temple library is my regular source for any research materials that I do not own as we do not have a chambers library*
- *The Inn's hard copy sets of UK statutes are invaluable.*
- *The library is our main resource and I only use electronic resources via chambers, (save for the red book)*
- *The library offers up to date versions. I use the library for such books as Red Book (Family) or particularly if researching.*
- *The Library provides much needed additional resource.*
- *The range of textbooks and subjects covered by the Inn libraries is far beyond what any legal aid Chambers could provide*
- *The scope of the electronic subscriptions are particularly useful, as well as the extensive collection of textbooks.*
- *There are a few key works and law reports that my Chambers' library does not stock, probably due to lack of demand by other members of Chambers. I rely on the Inn's resources about once a month to fill this gap.*
- *This was more frequent when I was a pupil*
- *very rarely use hard copy*
- *Virtually all my hard copy research is done through the libraries of the Inns of Court*
- *We have an excellent library with a full-time librarian in Chambers, but it is reasonably common for us to need to refer to specialist texts in the Inns' libraries.*
- *We have key practitioner texts within chambers but are reliant on Inner Temple for a wealth of specialist resources e.g. Specialist publications on particular areas.*
- *We have the basic books required in chambers, but for anything more obscure we rely on the Inn's library.*
- *Well sometimes I have to find different law journal through different conglomerate chambers. Seniors in my Bangladesh are learned but for their business partially should need to wait for some matters a long bit.*
- *While Chambers' library facilities are very good, it is often the case that a particular volume of law reports or text book or practitioners' work is being used by another member of chambers, at which point it is invaluable to be able to use Inner Temple Library*
- *With access to the internet, the nature of legal research has changed significantly. Not only do law firms have a vast amount of information but access to legal sites have greatly developed.*
- *Without online resources it would have been very difficult to access materials being outside London.*
- *Working for a Quango on a very limited budget*

6. To what extent is your need for online information met by your own electronic resources or the electronic resources provided by your chambers/employer/BPTC provider?

There were **738** responses (92.8%) to this question.

I find everything I need within my own/chambers'/employer's/BPTC provider's resources	150	(20.3%)
My own/chambers'/employer's/BPTC provider's resources are sufficient for the majority of my legal research needs	402	(54.5%)
I regularly have to use additional resources	186	(25.2%)

Comments:

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- *access to e-documents from Inner Temple Library would be most helpful*

 - *Any gaps are filled by using the Inn libraries.*

 - *At present a university login of mine is still working - this will not be forever and Chambers' has limited electronic access*

 - *At university I have access to all databases but would be stuck without them*

 - *but when i need the library's elec resources i really need them*

 - *Chambers do not have a subscription to Westlaw or Lexis Nexis (etc) and I can't afford one by myself so for anything beyond that on BAILII I need the Inn libraries*

 - *Chambers does not have subscriptions to Lexis/Westlaw etc*

 - *Chambers subscription does not cover all databases*

 - *E-Library access is too expensive from my criminal chambers.*

 - *Go to Inner Library regularly*

 - *Google again*

 - *have to pay for /source everything myself*

 - *I am fortunate currently to have access to The University of Kent Law School Library where I completed my LLB, as I am undertaking some teaching there this year.*

 - *I can find the majority of what I need online.*

 - *I can rely upon the parties' lawyers*

 - *I do most of my legal research on line on Westlaw, but sometimes use hard copy books in chambers or come to the Inn.*

 - *I do not have access to westlaw/lexisNexis or other electronic legal resources*

 - *I do not have an on-line subscription to any of the major legal publishers eg Westlaw*

 - *I had access to an academic institution's electronic facility*

 - *I need to use the Library's wifi Internet access*

 - *I often have to use the IT Library online resources*

 - *I only occasionally use the Inns' libraries electronic facilities, most often for overseas cases.*

 - *I rarely go elsewhere for online resources - maybe every couple of months.*

 - *I rely heavily on the Inn Library*

 - *I still have a password for Westlaw/Lexis from my BPTC provider, but this will soon expire.*

 - *I subscribe to LexisNexis for some resources personally. It would be fantastic if I get access to all online legal resources via the Inns of Court libraries.*

 - *I use Westlaw and Current Law at the Library on an occasional basis*

 - *if online usage does not justify the cost, we will consider cancelling and using a library*

 - *In previous employment the Inns' libraries have been my only source of online information.*

 - *Inner Temple and Lincolns*

- *Inner Temple invaluable for access to Lexis*
- *International resources are the main reason to use Inn library online resources.*
- *It is only occasionally that I have to access Lexis Nexis that I need to go outside of Chambers' provision. The vast majority of my online needs are met by Chambers' subscription to Westlaw.*
- *It is very rare that I need to go to an Inn to use electronic resources.*
- *I've been asking the Inn for many years to allow provincial practitioners to be allowed online access*
- *Largely I find everything I need within my chamber in Pakistan*
- *Lexis Library is the only electronic resource I don't have access to personally that I find myself using with any regularity*
- *Lots of random journals at the Inn are useful, say, fortnightly.*
- *Making use of on-line websites such as Bailii for research*
- *My chambers does not have access to westlaw or lexis*
- *Not applicable*
- *not over keen on computer research*
- *On circuit this is an essential*
- *On occasion I need to access Lexis, which is a service I do not have access to.*
- *One of the most important resources that the library provides are the online libraries such as lawtel and Westlaw to which I would not have access without expensive personal subscriptions.*
- *Own browsing gives me everything but presentation is often poor.*
- *Particularly Halsbury's.*
- *That's the another great question for the new pupil Barrister in that way of sense ; if it would possible to access a web portal through Inner Temple society for the all members then it can become more easiest way to get different law quations specially for UK and Commonwealth countries.*
- *The Inn libraries are fundamentally important to all barristers.*
- *This is particularly so in relation to US LExis / Westlaw*
- *To supplement dated resources*
- *University online facilities*
- *very difficult to navigate*
- *We do not have Westlaw.*
- *We have lexis and some jordans subscriptions but use westlaw and other subscriptions via the library*
- *We only have Westlaw*
- *We only have Westlaw and Lawtel (and there are difficulties accessing the latter)*
- *We subscribe to i-law in Chambers, but I regularly use the library for Westlaw and LexisNexis, in order to find out whether cases have been subsequently considered.*
- *Westlaw*
- *Westlaw, which Chambers provides, covers most things. The EGLR's are a notable exception.*
- *When it comes to online research, I can access this from anywhere with internet, whether in my chambers, in the library, or at home.*
- *Whilst I use online, the Library is still of utmost importance*
- *Working on a very limited budget*

7. In instances where your own/chambers/employer's/BPTC provider's resources are insufficient, which materials do you need to consult elsewhere?

There were **721** responses (90.7%) to this question. Some users ticked more than one box. The percentages below are the proportion of those 721 who ticked the relevant box.

Non applicable – I always find what I need within my own/chambers'/ employer's//BPTC provider's resources	59	(8.2%)
Current textbooks	441	(61.2%)
Law Reports	440	(61.0%)
Journals	416	(57.7%)
Looseleaf works	279	(38.7%)
Non UK material	248	(34.4%)
Databases	205	(28.4%)
Old editions of textbooks	201	(27.9%)
Hansard / Bills	194	(26.9%)
Statutes / SIs	182	(25.2%)
Encyclopaedias	152	(21.1%)
Other Parliamentary papers	106	(14.7%)
Directories	51	(7.1%)
Others - please specify:	41	(5.7%)

- *Articles*

- *articles on legal topics*

- *books on English or International law*

- *British Library*

- *By far the most frequent would be current textbooks (esp. those not available on ilaw or westlaw).*

- *Currently I am 'helping' some thousands of disabled (industrial injury during employment) people who are faced, from low incomes, but too much for LA, with claims for over-payment of injury pensions of DWP payment, paid to top up earnings, from a lower level job the disabled can manage to the level of earnings to have been expected but for restriction by injury. In effect that any DWP payment be not for the benefit of the worker but be passed on as a subsidy to the Government Body Pension Provider. It would be really nice to be able to browse the Library. But I have to watch cash like a hawk after being sunk 'ever which way by lung cancer' which I but not my financial position survived. So, sadly, I can't afford subscriptions or much else come to think of it. Old Lawyers never 'really stop' - many do a lot of casual pro bono, I wonder if you'd care to grant free access for life to anyone clearly retired, or disabled. It doesn't stop one thinking! - say at 72. I am 74. ([The Libraries are available for use by all members of the Inns of Court, whether they have retired or are in practice](#))*

- *Flr reports*

- *Foreign law reports and materials x 2*

- *Foreign law reports, obscure publications that may have been discarded for either space reasons or the thought that they would not longer be needed*

- *Foreign law reports, obscure materials that were never purchased by chambers*

- *Heinonline*

- *I have bought Various bar manuals and materials provided by BTT programm leader who is extremely capable and willing to help. Mr. Paul Wetten is the person has been a tremendous help to me in securing the mateials I need as I am not in London.*

- *I need Heinonline for international law materials and other international law books only found at IALS.*

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- *I rarely use Hansard and could live without online access to it.*

 - *it is useful to be able to call and have an authority scanned over immediately*

 - *Legal history books*

 - *Lexbase Doctrinal plus Other French Law databases as well as some English reviews which are not so popular and therefore we do not have access to them.*

 - *Many textbooks and commentaries including magazines*

 - *Middle Temple's collection of ecclesiastical law material.*

 - *Monographs*

 - *Mostly historic private local acts and similar that are not available online anywhere*

 - *My own needs include academic material which I would not expect to find in the Supreme Court Library*

 - *Occasional use in all categories mainly minor textbooks and overseas law.*

 - *Older Law Reports*

 - *Online resources - BAILII and government websites for CPR, legislation etc*

 - *Particularly practitioners texts, e.g. McGee on Limitation Periods*

 - *Practical Law*

 - *Practitioner texts*

 - *precedents*

 - *The Inn libraries provide an invaluable service. Often they are the only source of certain information.*

 - *The practitioner texts have been incredibly useful to me as well as the online databases. I think this is more so when an individual works in-house as many employers do not want to meet the cost of these items.*

 - *Times*

 - *We have a well stocked library, so rarely do I need to come to the Inner Temple Library - sadly since it is such a beautiful and peaceful space.*

 - *Westlaw & Current Law*

 - *Westlaw in particular is a fantastic resource to have at the Inns' libraries*
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8. Please indicate the databases to which you or your chambers, employer or BPTC provider subscribe.

There were **681** responses (85.7%) to this question. Some users ticked more than one box. The percentages below are as for the previous question.

Westlaw UK	483	(70.9%)
Lexis Library	394	(57.9%)
Lawtel	379	(55.7%)
Justis	171	(25.1%)
Casetrack	108	(15.9%)
JustCite	103	(15.1%)
Criminal Law Week	80	(11.7%)
The Times	78	(11.5%)
Electronic Immigration Network	21	(3.1%)
Other - please specify:	117	(17.2%)

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- *iLaw x 17*

 - *Jordans Family Law x 11*

 - *ICLR Online x 9*

 - *PLC x 9*

 - *Jordans x 6*

 - *Crimeline x 4*

 - *HeinOnline x 2*

 - *N/A or none x 11*

 - *BAILII*

 - *BOPCRIS, Butterworths personal injury online, Cambridge Journals Online, CURIA, Heinonline, FLAG, Harvey, iLaw, IDS Employment Law, Localaw, Simons Tax Service, Woodfall, XpertHR*

 - *Butterworths/Tolly Tax service*

 - *CCH/Wolterskluwer tax services*

 - *Emplaw IDS Employment Law Brief*

 - *Estates Gazette, BAILII*

 - *Esubscriptions for individuals to organise personally.*

 - *extensive other*

 - *Fam Lex*

 - *Family Law Online LSC Manual Lexis PSL temporary trial Practical Law Company*

 - *I-law (maritime, commercial and insurance titles)*

 - *i-law and ICLR (formerly, but no longer, Justis. JustCite is free, as I understand*

 - *i-law, Jordans Competition online, Oxford reports online, Max Planck Encyclopaedia, Investment Claims*

 - *i-law, lawtel*

 - *i-law, Max Plank Encyclopaedia, Investment Claims, Oxford Reports on International Law, Jordans Competition Online*

 - *i-law, Max Plank Encyclopaedia, Oxford International Law Reports online, Investment Claims, Jordans Competition law online*

 - *i-law. This (with JustCite, Lexis, Justis and Casetrack) are chambers subscriptions. Lawtel is only available to specific subscribers.*

 - *i-law; ICLR online*

 - *In previous employment, none.*

 - *Jordans Publishing Family Law Online*

 - *judicial e-lis*

 - *Localaw and Jordan's Licensing Law Reports*

- *Not everything on each database is subscribed to. I frequently use Inn libraries to find materials on these databases to which I do not have access in chambers.*
- *On line legal resources; webpages; solicitor's articles etc*
- *Oxford dictionary of national biography, Oxford english dictionary, Oxford textbook of medicine, Who's Who.*
- *Pakistanlawsite*
- *Practical Law x 4*
- *Some jordans - flrs and hershan on children*
- *The FT does me a deal! I'd not take the Times any longer from News international but I'd love access to the rest. I am having to involve myself in Patent Infringement and licensing having been silly enough to invent 2 fluid management technologies. Not an easy field to find one's way around and case law is most important. It would be most helpful to know who in what subject does either pro bono work or will work on a contingency basis.*
- *The MoJ eLIS facility has more than I can remember*
- *West Indian Law Reports*
- *Westlaw US and Fastcase*
- *When in Chambers until 2010, it provided Westlaw for pupils.*

9. How likely is it that your personal/chambers'/employer's/BPTC provider's subscriptions to hard copy titles will be cancelled in the near future? (Please add details if appropriate.)

There were **714** responses (89.8%) to this question.

Likely	169	(23.7%)
Cannot say	288	(40.3%)
Unlikely	109	(15.3%)
Cancellations have already been made	148	(20.7%)

- *Always under review*
- *Chambers Library has only small resources but subscribes to Jordans family publications*
- *Current review of all library services ongoing as part of Government cutbacks*
- *Don't have subscriptions*
- *Hard copies of law reports already cancelled, looseleaf and major practitioners texts remain in hard copy*
- *Hard copy subscriptions are being reduced for journals*
- *I (and I think most members of chambers) have cancelled our hard copy Lloyd's Reports and LRIR. I am also sharing purchases of most textbooks - even standard works - with my neighbours in chambers*
- *I am not sure we do have any subscriptions but am not certain*
- *I can no longer afford to maintain subscriptions to many hard copy texts and looseleaf volumes where publishers have added on online access and increased prices substantially with no option for a sole practitioner to continue hard copy only subscription at a realistic price*
- *I only use my own books and borrow them for other members. I don't use any of Chambers' hard copy law reports.*
- *It's important to us to ensure we always have a copy of The Law Reports in particular. Since online access via a subscriber service survives only for the length of the subscription, it's important we continue to purchase print.*
- *keen to cut expenses*
- *Not all but some*
- *Possible for some hard copy titles law reports*

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- *Probably likely given economic climate.*
 - *regular annual deterioration in judicial resources*
 - *some cancellations have been made. Others being considered*
 - *some titles....*
 - *Some will be cancelled and some maintained. I have personally cancelled my own subscriptions.*
 - *They don't buy many anyway*
 - *We are in negotiations with the online providers, as I understand it.*
 - *we are reducing the size of our physical library*
 - *We do not subscribe to any hard copy titles*
 - *We have already stopped some*
 - *We have very few chambers' subscriptions; otherwise, members buy their own books*
 - *We have very limited hard copies now*
 - *We may be moving from text to electronic purchases of text books*
 - *We only have 1 legal text book!*
 - *We only purchase core material in key subject areas*
 - *we subscribe to French Law magazines that cannot be found in England*
 - *When obtaining replacement on line services*
 - *with more in the pipeline*
 - *Within Faculty subscription is an individual responsibility*
-

10. How likely is it that your personal/chambers'/employer's/BPTC provider's subscriptions to databases will be cancelled in the near future? (Please add details if appropriate.)

There were **714** responses (89.8%) to this question.

Likely	39	(5.5%)
Cannot say	267	(37.4%)
Unlikely	376	(52.7%)
Cancellations have already been made	32	(4.5%)

-
- *But we review which is the best and consider change*
 - *Don't have any to cancel, as far as I am aware.*
 - *Don't have subscriptions*
 - *due to legal aid - no money in chambers*
 - *idem*
 - *If a database's use is not sufficient to justify the cost, we will consider cancelling*
 - *If the amount of searches is too high in relation to the cost of the service, we will consider cancelling*
 - *keen to cut expenses*
 - *My employer - a legal NGO does not have an online subscription*
 - *No current subscriptions*
 - *No subscriptions*
 - *None that I am aware of communally.*
 - *Often the databases are too expensive to be maintained.*
 - *Prices are getting too high for me to maintain personal subscriptions. Chambers has a limited subscription but each year's renewal is a tough negotiation and we are likely to cease subscriptions if we cannot keep price increases down*
 - *Probably likely given economic climate.*
-

-
- *They are so pricey that we are unable to subscribe to anything like what we need*

 - *To avoid duplication.*

 - *We are considering getting rid of WLUK, we mainly use it for access to the LR and WLR, and we have these on a cheaper platform.*

 - *We are taking more and more online subscriptions, but not keeping up to date physical texts anymore*

 - *We do not have any database except Casetrack*

 - *We do not subscribe to any databases*

 - *We have none. I need to use the library resources.*

 - *We no longer subscribe to Justis*

 - *We're likely to have much less in the near future - we are keeping a few.*

Using a Law Library

11. Which libraries do you use?

There were **718** responses (90.3%) to this question.

	Frequency						Overall Count
	Daily basis	Several times a week	Several times a month	Monthly basis	Less frequently	Never	
Inner Temple	9 <i>(1.3%)</i>	43 <i>(6.2%)</i>	134 <i>(19.4%)</i>	121 <i>(17.5%)</i>	284 <i>(41.1%)</i>	100 <i>(14.5%)</i>	691
Gray's Inn	2 <i>(0.4%)</i>	63 <i>(1.2%)</i>	21 <i>(4.3%)</i>	22 <i>(4.5%)</i>	125 <i>(25.4%)</i>	317 <i>(64.3%)</i>	493
Lincoln's Inn	3 <i>(0.6%)</i>	6 <i>(1.2%)</i>	35 <i>(6.8%)</i>	35 <i>(6.8%)</i>	164 <i>(32.1%)</i>	268 <i>(52.4%)</i>	511
Middle Temple	4 <i>(0.8%)</i>	12 <i>(2.3%)</i>	34 <i>(6.4%)</i>	58 <i>(11.0%)</i>	160 <i>(30.2%)</i>	261 <i>(49.3%)</i>	529
BPTC provider's library	21 <i>(4.8%)</i>	27 <i>(6.1%)</i>	13 <i>(3.0%)</i>	20 <i>(4.5%)</i>	23 <i>(5.2%)</i>	336 <i>(76.4%)</i>	440
RCJ Library	2 <i>(0.5%)</i>	2 <i>(0.5%)</i>	2 <i>(0.5%)</i>	4 <i>(0.9%)</i>	35 <i>(8.1%)</i>	388 <i>(89.6%)</i>	433
Institute of Advanced Legal Studies (IALS)	2 <i>(0.4%)</i>	3 <i>(0.7%)</i>	8 <i>(1.8%)</i>	9 <i>(2.0%)</i>	80 <i>(17.7%)</i>	349 <i>(77.4%)</i>	451
Other - please specify:	19 <i>(5.7%)</i>	12 <i>(3.6%)</i>	18 <i>(5.4%)</i>	15 <i>(4.5%)</i>	44 <i>(13.2%)</i>	226 <i>(67.7%)</i>	334

-
- *University library x 5*

 - *Manchester Incorporated Law Library x 4*

 - *British Library x 3*

 - *Chambers x 3*

 - *L.S.E. Library x 3*

 - *Bristol Law Society Library x 2*

 - *Exeter University Library x 2*

- *KCL library x 2*
- *Local library x 2*
- *Newcastle University library x 2*
- *Public library x 2*
- *UCL Library x 2*
- *A friend's library*
- *Anglia Ruskin, chelmsford, Law section as it is near home.*
- *Been to Lincoln's library once because it is closest*
- *Birmingham and Coventry University*
- *Birmingham Law Library*
- *birmingham university*
- *Bodleian (Oxford), Squire Law Library (Cambridge), University of Surrey library*
- *Bodleian law library*
- *bodleian library*
- *Bodleian/ Oxford University Law Library*
- *Bristol Uni Library*
- *British Library, Squire Law Library (University of Cambridge)*
- *British Library; London School of Economics Library*
- *Cambridge University Law Library and Wolfson College Library*
- *Cambridge University library*
- *Cardiff Crown Court Library*
- *Chambers has a comprehensive library*
- *City Law School*
- *City Law School Library (separate to BPTC campus library)*
- *City Law School library. Also the British Library.*
- *CPS library*
- *Department for Communities and Local Government*
- *Did not know that I could access some of Inner Temple library online*
- *Due to living in the Midlands I am unable to visit the above libraries. If the above libraries were able to offer online resources to members then I would be keen to use this facility.*
- *Due to start BPTC in Sep 2013 so anticipate use of their library several times a week.*
- *Durham University Library*
- *Elis*
- *Employer's library and subscription services resources*
- *Employer's; libraries of other government departments*
- *French Law libraries in Paris*
- *I am a member of Aberystwyth law library*
- *I am occasionally able to access my former university's services, for example by visiting libraries on campus that do not require a student card and, if challenged, by explaining that I am an alumnus of the university.*
- *I have used the IALS once in 25 years in practice.*
- *I live in Oxford and use the Bodleian Law Library*
- *I occasionally use the Bristol Law Society Library. I rarely use the Inns' libraries:- when I need an authority that I cannot find online or locally.*
- *I use the Library of the Grand Court of the Cayman Islands and, if necessary, that of local law firms.*
- *I wd use the IT Lib more often but I am based abroad.*
- *I would like to know what 'remote' use I could have, from my base in Manchester / Cumbria*

- *Institute of Chartered Accountants*
- *Institute of International and Comparative Law*
- *Kennedy Street Law Library in Manchester every couple of months*
- *Kingston Uni Library*
- *Law Commission and MoJ*
- *Law Library Dublin on daily basis*
- *Law Society and Guildhall, for old Hansard reports.*
- *Leeds and Middlesbrough University*
- *Libraries at court, particularly the Central Criminal Court*
- *Library at work*
- *Library of chambers to which I am affiliated and local Law Society Library*
- *Liverpool Crown Court*
- *Local chambers and fiancee's resources.*
- *Local court libraries*
- *Local court library. Very limited.*
- *Local University*
- *Local university and Law Society library*
- *Local University/Public library*
- *newcastle law libraries (university and court)*
- *Our own Chambers Library that have been enriching since last 42 years.*
- *Own institution (University Library)*
- *Personal*
- *Public Library/University library*
- *remote access to BPP library from virtual learning environment website from elsewhere eg quit London Universit Library etc*
- *Some information available via LLM provider, some via graduate university library*
- *Southampton university library*
- *Squire Library*
- *Supreme Court Library*
- *Teeside University Teesside Crown Court*
- *Temple Chambers library in Hong Kong*
- *That list is (understandably) for London based barristers.*
- *The County Courthouse here in Portland, Oregon has a library and I occasionally use it*
- *The Faculty of Advocates library*
- *The Tynwald Library at Legislative Buildings, Douglas, Isle of Man.*
- *university law library nearer my home than the IT library*
- *University Libraries (Oxford/Cambridge/SOAS/UCL), Employers' Libraries*
- *University library (Surrey) Paris Sorbonne European Commission library*
- *University of Essex*
- *University of Kent Law School*
- *University of Leeds library- online access*
- *When courtrooms have libraries, I regularly use these.*

12. What resources other than the Inn Libraries do you use for research?

There were **720** responses (90.6%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Own books	610 (84.7%)	(91.3%)
Internet (free services)	596 (82.8%)	(85.2%)
Chambers' library	368 (51.1%)	(65.8%)
Employer's library	120 (16.7%)	(7.7%)
BPTC provider's library	86 (11.9%)	(5.6%)
University library	135 (18.8%)	(19.9%)
Chambers' subscriptions to electronic services	346 (48.1%)	-
Employer's subscriptions to electronic services	111 (15.4%)	-
BPTC provider's subscriptions to electronic services	74 (10.3%)	-
Personal subscriptions to electronic services - please specify:	126 (17.5%)	(37.8%)
Other - please specify:	92 (12.8%)	(15.3%)

Personal subscriptions:

- <i>Lawtel x 13</i>	- <i>Lexis tax services</i>
- <i>Westlaw x 4</i>	- <i>Gary Webber Property Law website</i>
- <i>Crimeline x 3</i>	- <i>Lawtel; LexisNexis; London Library</i>
- <i>Lexis Library x 3</i>	- <i>Electronic Library</i>
- <i>Informa Medical Law Reports x 2</i>	- <i>At eGlance: Capitalise</i>
- <i>Jordans online x 2</i>	- <i>Lawtel; EIN</i>
- <i>Jstor x 2</i>	- <i>Current awareness; Employment</i>
- <i>PLC x 2</i>	- <i>Lawyers Association</i>
- <i>Weekly or monthly updates from legal websites</i>	- <i>Family Law Week</i>
- <i>Archbold for iPad</i>	- <i>White Book online</i>
- <i>EIN</i>	- <i>Lawtel; Casetrack & certain LLP</i>
- <i>Hart, European Competition Law Journal</i>	- <i>texts</i>
- <i>Emplaw subscription for Employment Law Updates, ALA subscriptions for Agricultural Law updates</i>	- <i>Perspective - pensions electronic services</i>
- <i>SSRN</i>	- <i>Times online</i>
- <i>CCH-wolterskluwer; Westlaw; LexisNexis</i>	- <i>Ecclesiastical Law Journal</i>
- <i>Criminal Law Week</i>	- <i>Jordans Family Law Service;</i>
- <i>Westlaw; EGi; Justis; LexisNexis</i>	- <i>International Family Law Journal</i>
- <i>University login allows access to Westlaw; Lexis Library and Lawtel. It will expire sooner rather than later - I will then be reliant on the Library</i>	- <i>Lexis Employment Law Online</i>
- <i>Fam Lex</i>	- <i>Family Law Week; Jordans publishing</i>
- <i>Kluwer arbitration; Lawtel; lexis tax; westlaw</i>	- <i>JustCite</i>

Other resources:

- <i>Books owned by other members of chambers x 4</i>
- <i>Ask those who I know do have access to e-facilities to get things for me</i>
- <i>BAILII quite a lot & the UKSC online for instance</i>
- <i>City Business Library Business Databases (MINT)</i>
- <i>Court libraries</i>
- <i>Court library at Oxford</i>
- <i>Criminal Law Week (Employer's subscription)</i>
- <i>e-lis</i>

- *Electronic Resources available through Judicial Portal*
- *I purchase the red book*
- *Institute of Child Health Library*
- *Library of the Grand Court of the Cayman Islands*
- *LION - Government Legal Service site*
- *Local library*
- *Manchester Law Library x 2*
- *Newspapers*
- *Supreme Court Library in Barbados*
- *Training resources*
- *The Oregon State Bar Association (like the Bar Council) provides its members with many subscriptions, as do the American Bar Association and more local groups like Oregon Trial Layers Association, Oregon Women's Layers, etc. I am a member of all of these organisations and use their services/subscription on a daily basis.*
- *Access through GDL University's online subs.*
- *City Law School access to electronic resources*
- *Student access to Westlaw and LexisLibrary*
- *University subscriptions to electronic services, particularly Oxford subscription to JSTOR*
- *University subscriptions to electronic services*

13. If you do not regularly use the Inner Temple Library, what are the reasons for this?

There were **518** responses (65.2%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Located too far away	302 (58.3%)	(35.0%)
Personal/chambers'/employer's/BPTC provider's library is sufficient	177 (34.2%)	(22.0%)
Prefer to use another Inn Library	46 (8.9%)	(8.1%)
Prefer to use BPTC provider's library	9 (1.7%)	-
Does not have the material I require	10 (1.9%)	-
Other - please specify:	80 (15.4%)	(43.9%)

- *I am overseas x 5*
- *Middle Temple is closer x 2*
- *Access issues - including for bathrooms from library floor. Major problem when long days are required at library.*
- *As a part time BPTC student I tend to use the library at the weekends and there is no certainty that Inner will be open.*
- *As I am teaching at the University of Kent this year, I have no need to use any additional resources, but would need to travel to London from Kent - and would happily do so - when this changes next year.*
- *Based in chambers in Manchester*
- *But often use it when in London*
- *Chambers is just outside of Lincoln's Inn so this is more conveniently located. I would gladly use Inner Temple.*
- *Didn't know I could and without paying probably can't. But would love to.*
- *do not have access to their electronic resources*

- *don't think it has the international-law materials I require and don't always have login to hand and not easy to search (with boolean operators) all inns at the same time (GI holds the specialist international law collection which is financed by the four Inns)*
- *Easier to go to the library at UCL*
- *Employer would not release me for research off site*
- *For much of the time my chambers' library and online subscriptions are sufficient. However, for some cases I find myself consulting IT and/or MT libraries regularly.*
- *Gray's Inn has a more relevant selection of textbooks (international law)*
- *I am an overseas member and usually I get everything in my employer's library or High Court library*
- *I am in Newcastle!*
- *I attend when in the area*
- *I can borrow from Lincoln's Inn library overnight so sometimes if I have research to do late in the evening I might just go there first just in case I find that I need to work into the night.*
- *I do use the IT's library, -- see my answers above -- but because of the facilities available in the RCJ I do so only intermittently*
- *I find that Inner's library is limited because of restrictions on the use of the terminals for work. Gray's Inn library provides proper work stations, and there do not seem to be a problem with people seeking to carry out research being kept out of terminals. It is just a more business friendly modern model.*
- *I have become too accustomed to using electronic resources and so only head to Inner when I really have to. But of all the Inn libraries it is by far the best.*
- *I have classes at City Law School from Tuesday to Friday, so usually work there then.*
- *I have not used Inner Temple Library since being at Bar School - 1990-1991. It is totally inaccessible to anyone in the provinces. No contact is ever provided to assist with this problem- i was not aware of any of the below services cited in Q14*
- *I have not used IT library for many years. The reason I use Lincolns is because I found the staff more friendly*
- *I live and work from home in Leicestershire. I have used the remote service to obtain judgments, It would be useful to be able to access on-line databases (Lawtel etc) via the Library over the internet*
- *I live in the United States. Only come to London in April and July to attend BPP courses.*
- *I mostly use Gray's Inn because it is nearer - although if Inner was open later or more at the weekends I would probably use it more often*
- *I naturally tend to go to Middle Temple as that is my Inn.*
- *I only ever visit England on holiday*
- *I pop in about twice a year to catch up on a few journals.*
- *I use it very often when I travel down to London, but otherwise, Durham is too far away.*
- *I use it via my clerks when borrowing physically required. I go there personally to use the space when I want to browse or jus work somewhere pleasant.*
- *I work from home and do not come in to the Inn very much even though I live in London*
- *I work within Lincoln's Inn so that is my first choice for quick research. I like Inner Temple if I am going to spend an extended period working there.*
- *Idleness*
- *My area of law is concentrated in Lincoln's Inn but the Library staff at Inner temple library are far more friendly and helpful so I prefer to go to Inner Temple whenever possible.*
- *In my experience, Middle Temple and Lincoln's Inn staff are significantly more helpful, especially the team at Lincoln's who are delightful, and go out of their way to assist. When I try to use Inner Temple Library resources the staff tend to be highly patronising and generally very unhelpful. Despite being an Inner member and being based in the Temple, I don't bother with Inner any more because it's such a bore trying to sweet-talk the staff into being of assistance. When I walk into a librarian's room, knock on the door and make an enquiry, I expect at the very least someone to*

raise their head or respond. Possibly they mistakenly think I am a pupil because I look very junior; that does not entitle them to be so dismissive.

- *Inner temple does not have as good a collection of EU materials as middle temple ([The specialist EU collection financed by the four Inns is held at Middle Temple](#))*
 - *Inner Temple Library is by far my favourite place to work, but it only makes sense for me to work there on days when I do not have teaching at Gray's Inn.*
 - *Insufficient online facilities*
 - *intimidating atmosphere*
 - *It's been closed at same times as college library so that is when I'd be most likely to use it.*
 - *It's just laziness - Middle Temple feels marginally closer. They also have a coffee machine!*
 - *Lincoln's Inn is my closest library as Chambers is on Lincoln's Inn Fields. I have become accustomed to Lincoln's Inn Library.*
 - *Lincoln's Inn library is nearer to more convenient. Inner Temple library can become a little too noisy on occasion.*
 - *Lincoln's is closer to my chambers.*
 - *Mainly use Westlaw*
 - *Middle Temple allows weekend/ holiday loans*
 - *Most of my work can be satisfied by the Chambers' Library.*
 - *My Chambers and personal resources are usually (but not always) sufficient.*
 - *Never been introduced to it*
 - *no need although I use the library as a peaceful place in which to work at times*
 - *Not familiar with remote access facilities.*
 - *Not often needed*
 - *Not really aware of what resources are available, who can use them and when. Only moved to a London chambers a year ago and so have never had the inns resource close to hand, so have always operated without them - not really thought about it. If I knew what titles were available, what I could access, then I would probably make use of them ([The online catalogue and details of services are available on the Library's website](#))*
 - *Office hours are often too long to get to IT library*
 - *Online resources are insufficient to conduct efficient (modern) legal research and opening hours do not reflect the reality of practice to need to work until midnight at least and on Saturday and Sunday.*
 - *Opening Times: By the time I get back from court I have little time to get to the library and make sufficient use of it. - Too cold - Difficult to navigate/ find relevant resources*
 - *other Inn libraries are closer. Tend to use Inner Temple Library when others are closed.*
 - *Perception that practising barristers would not welcome sharing resources with BPTC students.*
 - *printing/ photocopying is a bit expensive and tedious;*
 - *The electronic sources are not that frequently available*
 - *The Inn library can be very cold so it's not ideal for long periods of study.*
 - *Those who assist me (led juniors / pupils) are good enough to come over to IT library and conduct research at my request where Chambers' resources are inadequate.*
 - *Totally irrelevant to those of us practising outside of London.*
 - *Try Middle first because it is closer - if fail to find required materials then try Inner*
 - *When I say located too far away of course it is not, but Gray's Inn is closer.*
 - *When in London I use, it is an pleasant and productive place to work*
 - *While I do not use the Inner Temple Library on a very frequent basis, when I do need it, it is often urgent and invaluable!*
-

14. Do any of the following library services make it more likely that you would use the Library?

There were **688** responses (86.5%) to this question.

	Yes	No
The Librarians are happy to assist in print and online research	498 (80.6%)	120 (19.4%)
Lexis, Lawtel, The Times, Westlaw and 5 other subscription databases are available free in the Inner Temple Library	496 (78.4%)	137 (21.6%)
There is free Wi-Fi	464 (75.3%)	152 (24.7%)
There are computer terminals for your research use	380 (68.1%)	178 (31.9%)
We prepare a valuable legal research tool: AccessToLaw (www.accesstolaw.com)	305 (57.9%)	222 (42.1%)
We have our own website (www.innertemplelibrary.org.uk)	297 (57.1%)	223 (42.9%)
We prepare a Current Awareness blog (www.innertemplelibrary.com)	281 (54.8%)	232 (45.2%)

15. 157 respondents (19.7%) ticked the box to say they never use the Inner Temple Library in person.

Resources in the Inner Temple Library

16. What are your reasons for visiting the Inner Temple Library?

There were **545** responses (68.6%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Research for case or opinion	394 (72.3%)	(67.7%)
To use one of the hard copy resources listed below	375 (68.8%)	-
To copy specific material	303 (55.6%)	(44.3%)
Quiet or convenient place to work	283 (51.9%)	(36.8%)
Research for book, article or lecture	203 (37.2%)	(38.8%)
To use subscription databases	199 (36.5%)	-
To use the expertise of the law librarians for legal enquiries	176 (32.3%)	-
Other - please specify:	25 (4.6%)	(8.5%)

- *As a new member I wanted to familiarise myself with the Inn whilst in London.*

- *because it is a beautiful place with lovely views*

- *Flr reports Textbooks*

- *Foreign legal material*

- *Harveys , text books*

- *I use the library infrequently - sadly because I am based in Oxford.*

- *I wanted to be part of my INN. I like it very much. I want to use it as much I can. I really wished the Inner temple has a desk such as Middle temple or Lincoln's INN has one at the entry of the Library If any questions need to be asked from the officials in the Inner temple one needs to go to inside the room at the left side Office and it seems they are at work and I am disturbing them and I wish there is a dedicated desk some where such as at the entrance of the Library.*

- *If not for the excellent Wifi access currently provided, I would be hesitant to use the library. As it now stands, I find it a superb place for quiet work, which is more beneficial to me than any law resources actually provided*

- *It's a lovely environment to study in*

- *It's my inn of court and i enjoy being there*

- *I've not used the library. Not really aware of what is available. If I needed to it would be to research a case or opinion, use hard copy of texts not available in chambers, or subscription services I don't have access to in chambers.*

- *Overseas materials*

- *The service is simply excellent - it what a library should be.*

- *to obtain access to materials which I cannot access elsewhere.*

- *To the extent not covered above, I find the library particularly useful if I am researching an unusual point, something outside that which would be covered by the more standard materials held in Chambers.*

- *To use the networked computers provided if my own computer plays up - it doesn't happen often but when it does, the Library is an absolute lifeline.*

- *To use wifi Internet access*

- *Used the library regularly when based in London.*

- *Very rarely, I work there when I am in London and not at Chambers in Bristol*

- *When attending the Inns*

-
- *When I am in London and the need arises or time allows I like coming to the library for most of the above*
-
- *When I attend the inner temple library I become inspired from its history and attendees*
-

17. Which hard copy resources do you use within the Library?

There were **523** responses (65.8%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Law Reports	413 (79.0%)	(76.8%)
Textbooks	410 (78.4%)	(87.1%)
Journals	348 (66.5%)	(63.4%)
Loose-leaf works	263 (50.3%)	(58.2%)
Statutes/SIs	158 (30.2%)	(41.2%)
Encyclopedias	144 (27.5%)	(29.4%)
Hansard/Bills	147 (28.1%)	(24.2%)
Directories	57 (10.9%)	(9.3%)
Other Parliamentary papers	76 (14.5%)	(12.4%)
Other - please specify:	20 (3.8%)	(5.2%)

-
- *Overseas materials x 3*
-
- *Foreign law materials x 2*
-
- *Foreign materials and law reports, older obscure materials*
-
- *Foreign materials, especially sets of law reports*
-
- *Bar Manuals etc.*
-
- *biographical/historical material*
-
- *But I wish they were available online. Online research, with the fullest Westlaw and Lexis subscriptions is in, an order of significant magnitude, far more efficient and effective than hard copy research. I do not see how the libraries of the Inns can remain centres of excellence when not providing access to all titles they have as hard copy online.*
-
- *Chitty on Contract, Kemp & Kemp*
-
- *Foreign law materials (particularly older ones which are not on databases) and old editions of textbooks*
-
- *Heinonline*
-
- *Historical books*
-
- *It is hard to be specific as requests made to me might cover any of the above but not often.*
-
- *newspapers*
-
- *Not used any. But would be Law reports, journals, looseleaf works and textbooks*
-
- *Older textbooks, obscure materials or those that may have been cancelled or removed by chambers*
-
- *Practitioner texts*
-
- *precedents*
-

18. In which areas of law are the resources that you use - current materials?

There were **530** responses (66.7%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
English law	513 (96.8%)	(94.8%)
EU law	240 (45.3%)	(40.3%)
Human rights	212 (40.0%)	(33.0%)
Commonwealth law	156 (29.4%)	(40.8%)
Scots law	44 (8.3%)	(9.4%)
Northern Irish law	23 (4.3%)	(5.8%)
Channel Islands law	20 (3.8%)	(4.7%)
Other - please specify:	19 (3.6%)	(8.9%)

- <i>Foreign legal material x 4</i>	- <i>French law</i>
- <i>International x 4</i>	- <i>International Commercial and Business</i>
- <i>Isle of Man law x 2</i>	- <i>Overseas law</i>
- <i>Conflict of laws materials</i>	- <i>Spanish and Latin American law</i>
- <i>Discrimination law</i>	- <i>US</i>

19. In which areas of law are the resources that you use - non-current materials?

There were **390** responses (49.1%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
English law	349 (89.5%)	(41.9%)
EU law	116 (29.7%)	(9.9%)
Human rights	94 (24.1%)	(6.8%)
Commonwealth law	103 (26.4%)	(14.1%)
Scots law	28 (7.2%)	(2.6%)
Northern Irish law	23 (5.9%)	(2.1%)
Channel Islands law	14 (3.6%)	(2.1%)
Other - please specify:	15 (3.8%)	(2.6%)

- <i>Foreign legal material x 3</i>
- <i>Canon law</i>
- <i>Foreign materials, old journals that do not appear online</i>
- <i>Gibraltar, Isle of Man (mostly by reference to previous editions of English law textbooks).</i>
- <i>Historical</i>
- <i>I'm not sure if I understand this question. I rarely use any non-current material in the sense of out of date material. I do obviously refer to judicial decisions from time to time that have been overturned or are otherwise not up to the minute.</i>
- <i>International law</i>
- <i>Manx law</i>
- <i>Particularly insurance and carriage of goods law</i>
- <i>Spanish and Latin American law</i>

20. Which of the following electronic resources do you use in the Library?

There were **439** responses (55.2%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Library catalogues	377 (85.9%)	(91.0%)
Current Legal Information databases	229 (52.2%)	(59.3%)
AccessToLaw	79 (18.0%)	(21.6%)
Current Awareness blog	89 (20.3%)	(14.4%)
CD-ROMs - please specify:	1 (0.2%)	(2.4%)

- *Kemp on Quantum*

21. Which of the following online subscription databases do you use in the Library?

There were **357** responses (45.0%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Westlaw UK	255 (71.4%)	(67.2%)
Lexis Library	224 (62.7%)	(60.9%)
Lawtel	168 (47.1%)	(52.3%)
The Times & Sunday Times	121 (33.9%)	(24.2%)
Justis	103 (28.9%)	(35.9%)
Casetrack	64 (17.9%)	(26.6%)
JustCite	62 (17.4%)	(22.7%)
Criminal Law Week	44 (12.3%)	(10.9%)
Electronic Immigration Network	15 (4.2%)	(3.9%)

22. What other facilities do you use in the Library?

There were **467** responses (58.7%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Photocopying	378 (80.9%)	(83.2%)
Access to Wi-Fi	259 (55.5%)	(41.0%)
Printing	170 (36.4%)	(26.6%)
Word Processing	72 (15.4%)	(15.6%)

23. How do you rate the Inner Temple Library as regards the following?

There were **545** responses (68.6%) to this question.

	Very Good	Good	Satisfactory	Poor	Do not use
Collections - hard copy	353 (64.8%)	143 (26.2%)	16 (2.9%)	0 (0.0%)	33 (6.1%)
Online databases	276 (50.6%)	126 (23.1%)	25 (4.6%)	5 (0.9%)	113 (20.7%)
Librarians' assistance and enquiry services	320 (58.7%)	119 (21.8%)	30 (5.5%)	1 (0.2%)	75 (13.8%)
Document supply service	91 (16.7%)	83 (15.2%)	32 (5.9%)	3 (0.6%)	336 (61.7%)
Word processing facilities	65 (11.9%)	75 (10.5%)	57 (10.5%)	9 (1.7%)	339 (62.2%)
Free Wi-Fi access	169 (31.0%)	119 (21.8%)	55 (10.1%)	11 (2.0%)	191 (35.0%)
Web Services e.g. Catalogue, Current Awareness, AccessToLaw	190 (34.9%)	143 (26.2%)	36 (6.6%)	2 (0.4%)	174 (31.9%)
Environment conducive to work & research	379 (69.5%)	111 (20.4%)	22 (4.0%)	5 (0.9%)	28 (5.1%)
Amount and effective use of table space	324 (59.4%)	152 (27.9%)	43 (7.9%)	1 (0.2%)	25 (4.6%)
PCs available for library users	126 (23.1%)	137 (25.1%)	84 (15.4%)	8 (1.5%)	190 (34.9%)
Opening hours	153 (28.1%)	209 (38.3%)	142 (26.1%)	24 (4.4%)	17 (3.1%)

Comments:

-
- *Access to websites should be unrestricted, going on a computer should not need booking and passwords, but anyway, I use my own computer and wifi*

 - *Appalling photocopiers. Photocopiers should also have a scan to email service*

 - *Barrister don't work Mon- Fri 9-8 or even only also on Saturdays. There are times when access to library resources outside current opening hours would be very much appreciated.*

 - *Commonwealth and foreign materials are particularly useful. I also usually find material that is not at Middle Temple library*

 - *Could be open later - would help.*

 - *Document supply service is too cumbersome, requiring use of outdated fax technology in order to comply with copyright rules*

 - *Easily the best law library of the four inns - first class staff and way the best place to work. The best law library that I have ever worked in. Don't take anything away, but please do enforce rules about no mobile phones and no food and drinks in the library. I don't even begin to understand why water is allowed in the library - for countless years we survived without water before someone decided to put in bottles and start selling it. People drinking is distracting and has great potential to damage library books.*

-
- *Environment: Too cold. Consumption of hot drinks should be permitted.*

 - *Excellent*

 - *Given earlier comment, environment is discouraging to BPTC students.*

 - *I am a very occasional user of the IT Library - usually only when Gray's Inn Library does not have the material I need. BUT IT'S A VERY NICE LIBRARY!*

 - *I do not go as often as I should and I have not tried all the various services or facilities offered.*

 - *I don't know when the library is open, what books/databases/resources are available, or whether it looks any different to 10 years ago when I went in at some point while studying the BVC. ([The information on the Library's website should help to answer some of these questions](#))*

 - *I find the daily current awareness essential*

 - *I have only been a few times. However, I've never used the online resources.*

 - *I have visited the Inner Temple library on a number of occasions as a student member of the Inn. The library in my view is well maintained with many legal material and resources. Every time I visit I was able to find all the materials I need. The staff are so helpful and courteous.*

 - *I have worked in parts of the library that are supposed to receive wifi but do not. The entire library should be covered by wifi.*

 - *I like it very much. It could be further helpful if facility to buy a cup of tea or coffee is made possible such as Middle temple library.*

 - *I love the Inner Temple library and wish I used it more. I think the days of hard copy resources are dwindling and I would encourage the library to allocate resources to online research with the ability for members to log in remotely.*

 - *I love working there and there is no better working environment - all the resources at your fingertips, wonderful workspace and helpful staff.*

 - *I sometimes go there when I need a desk in London*

 - *I use the inn-specific materials in the library*

 - *I usually visit the library when I want some peace and quiet because I am engaged in a piece of urgent work. It's a very small point, but having to ask the librarian for a new wi-fi code for every visit seems an unnecessary additional task for the library user, so it would be helpful if a permanent code was set up.*

 - *I was previously unaware of some of these services which I have hitherto not used but may well use in the future.*

 - *I wish it opened later, at least once a week*

 - *I would find it useful if the Inner Temple library could be open every Saturday.*

 - *I would like to see as broad a range of textbooks as possible (as chambers no longer keeps up to date hard copies), and also later opening / more weekend opening*

 - *I would like to see the Family Law section expanded. It would be invaluable to have access to At a glance, Jordans Family Law Service, the International Family Law Journal, Rayden and Jackson, etc.*

 - *I'd love to come more often, but doesn't make sense when I'm based at London Bridge and I can get most things online.*

 - *impersonal tone from staff who are distant and forbidding to approach*

 - *Inner Temple does not allow to borrow books over weekend/ holiday*

 - *Inner Temple has the best working conditions for normal legal research. I would use it far more if my chambers were closer.*

 - *Insufficient use to judge properly*

 - *It is a fantastic environment to read in as a student.*

 - *It is a very professional outfit and a very handy resource to have so close to Chambers.*

 - *IT Library is altogether excellent. It is the easiest and most congenial to work in. I prefer it to all the other Inn Libraries.*

 - *It was be fantastic for students if the library was open Saturday, some Sundays and evenings. Greater flexibility would be ideal.*

-
- *It would be amazing if the library could offer its users better access to computer facilities and resources perhaps by giving users iPads/Tablet PC for use within the building or even outside (these could be properly electronically tagged). If you want to know more about the idea I will be happy to give you more details. Also the library, if it wanted to attract more students, could team up with the catering department in offering more affordable meals to student members (if desired as guests) so that they (we - for a little while more) could use the library for studying and revision. In fact, one reason why I left the library recently was that i wanted to buy food, the lunch at the Inn was likely to cost me at least £10 and opted for a quick bite outside the Inn and eventually went to the law school's library. I usually use my local library because it's closer to me. The downside of doing that is that I have to carry all the books with me every day (on a bicycle).*

 - *It would be nice if the library were open later*

 - *It would be useful to open outside of legal terms, even if only for a day or so*

 - *It would be very helpful if the library were on Sundays. I am very happy with the Inner temple library, and enjoy going there to study or work. The staff is always very helpful. The Pegasus Bar is also a great asset to it because it allows for a casual break without the need to venture into Fleet Street.*

 - *It would be very useful if the library could open at 8:00 rather than 9:00 to give extra time if it transpires during the night that something is required for court that morning. Also it would be helpful if the library could introduce the policy adopted by Middle of allowing readers to take away certain books when the library closes so long as they are returned at opening time the next day. Finally, the library seems very quick to run truncated hours for very long "holiday" periods. For example, the library seemed to be closing at 5:00pm long into the new year. Generally, though, the library is an excellent facility. ([The Library was closing in the evening at 8pm as soon as it reopened in the New Year](#))*

 - *It's intrinsically a good library, pleasant to work in and the staff are very helpful.*

 - *Later evening opening hours would be helpful given late deadlines. Particularly relish Inner for table space - working environment*

 - *Librarians are excellent - always (i) happy to help and (ii) go out of their way to answer queries*

 - *Longer weekend openings would be wonderful.*

 - *Maybe having access to more resources like historical encyclopaedias will be helpful.*

 - *more encouragement needed to explore other Temple libraries. Librarians assistance is v - important part of library; document supply service sounds v expensive but not used it.*

 - *More weekend openings would be much appreciated*

 - *My only gripe is that wifi is not available throughout. I would use the library more if I knew I didn't have to use that room at the back, because it frequently gets too busy that I can't get a satisfactory/private seat. I can't see any reason why wifi isn't available throughout the library.*

 - *Need more specialist journals. Hard copy statutory instruments are unnecessary now that they are available on the Internet*

 - *Occasionally difficult to find uncluttered space in which to work. I particularly appreciate direct access to a broad range of textbooks - without having to ask for every one I want to look at.*

 - *On the few occasions that I have needed to use the Library at Inner Temple I was incredibly impressed with the staff*

 - *One of the good things about the library is the feeling of space.*

 - *Online databases - a higher level of subscription would often be useful; also access to PLC.*

 - *Opening hours - I only add a comment here because as a student it would have been useful to see later opening hours. Other than that, the hours are perfectly acceptable.*

 - *Please do not reduce the space reserved for barristers only.*

 - *Sometimes it would be nice to have the library (or any of the Inn's libraries) open even a little later during the week and at weekends.*

 - *Sometimes the library can be a little cold in the latter study rooms. It is otherwise a really really nice place to work and study.*

-
- *Sometimes would be useful to have the library open earlier.*

 - *The ability to scan rather than pay to photocopy would be very useful. As would a lifting on the presence of phones in sight in the library; if Chambers sends you to complete some research, them not being able to contact you is not practical.*

 - *The chairs, although attractive, are not comfortable for long sessions.*

 - *The closing time of the library means that when I am in London for a mini-pupillage or interview I have to go to the BPP library in order to finish any work*

 - *The Library feels comfortable and spacious. It does not feel cramped or claustrophobic*

 - *The lamps on the desks sometimes cramp the space available - and seem to assist little when using a laptop.*

 - *The library is an oasis of calm and a lovely place to work.*

 - *The library is excellent and a valuable resource and I think Inner Temple would suffer greatly without it. Access to information is imperative for maintaining professional standards, however I do feel it would benefit from more computer access/points. Could a computer room be adjacent to the current library. Is there a library App for iPad users?*

 - *The Middle Temple librarians tend to be more approachable/friendly.*

 - *The PCs available are invaluable, because I do not always carry a laptop. Please retain/improve these!*

 - *The photocopiers are poorly located and difficult to use.*

 - *The photocopying facilities are cramped and inadequate, and both machines provided are difficult to use.*

 - *Weekend opening hours are generally a bit annoying - it's often at the weekend that I have time to do that research in an Inn library that I've been meaning to. However, I understand that it probably isn't practical to open them at weekends.*

 - *When I used it more regularly holiday closures were a problem*

 - *Wi fi could be easier to use but still excellent that there is this service*

 - *would be nice if area where could drink coffees discretely at desk just one area perhaps upstairs.*

 - *would like to access email from library computers ([Under current arrangements the PCs in the gallery can be used to access email](#))*

 - *You always discover you need something at 10 pm!*

Accessing the Library Remotely

24. Have you ever used the Library's website to obtain information?

There were **697** responses (87.7%) to this question.

	2013	2011
Yes	262 (37.6%)	(49.2%)
No	435 (62.4%)	(50.8%)

25. If yes, which sections of the Library's website have you consulted?

There were **222** responses (27.9%) to this question.

- *Catalogue x 139*
- *Opening hours / weekend opening x 46*
- *Current Awareness blog x 13*
- *AccessToLaw x 12*
- *Can't remember x 12*
- *Various x 3*
- *All*
- *All sections*
- *Browsed*
- *Contacts, opening hours, Inns of Court libraries, collections, newsletter, library guides*
- *Virtual tour*
- *Directory*
- *For opening times and e-news*
- *For research*
- *General info opening times etc.*
- *General information (opening hours and services offered)*
- *General overview only*
- *Have looked but not found the info sought*
- *Hours; information on wifi; weekend Inn library rotations*
- *I just browsed generally*
- *I used the free case-law research in the past, when it was free*
- *International Dolphin Conservation Programme Act 1998*
- *Introduction and over all information*
- *Legislation*
- *Library catalogue and lists of abbreviations of journal and law reports*
- *Library catalogue. I also follow Current Awareness principally by Twitter.*
- *Mainly to find opening hours, occasionally layout diagrams*
- *Manuscripts*
- *Members' area, events news and online shop (We have a link to the Inn's site which is where this is located)*
- *Members' section x 2 (We have a link to the Inn's site which is where this is located)*
- *Most of them*
- *Newsletter, current awareness*
- *Newsletter, opening hours, links*
- *New acquisitions*
- *Resource enquiry*
- *Guide to legal research*
- *Probably just the home page to have a look*
- *Research to find library content in respect of New Zealand's Military Law*
- *Resources*
- *Search, AccessToLaw, and general browsing for opening times, contact numbers, Inner Temple history etc.*
- *The link to the Legal Abbreviations website*
- *The general information section*
- *Weekend opening times; current awareness blog; pupil legal research pamphlet; library catalogue*
- *Whatever needed to check coverage of foreign law or periodicals*

26. Have you ever accessed the following remotely?

There were **339** responses (42.6%) to this question. Some users ticked more than one box. The percentages below are as for the earlier questions.

	2013	2011
Inn Libraries catalogues	249 (73.5%)	(84.7%)
Current Awareness blog	144 (42.5%)	(23.7%)
AccessToLaw	58 (17.1%)	(14.4%)
Virtual Tour	32 (9.4%)	(11.0%)
Legal Research FAQs	37 (10.9%)	-

27. Do you read the Library's newsletter, which is emailed to members and tenants?

There were **686** responses (86.3%) to this question.

	2013	2011
Yes	345 (50.3%)	(44.7%)
No	265 (38.6%)	(55.3%)
Not applicable	76 (11.1%)	-

28. Do you use, or have you ever used, the Inner Temple Library's document supply service?

There were **697** responses (87.7%) to this question.

	2013	2011
Yes	65 (9.3%)	(10.2%)
No	632 (90.7%)	(89.8%)

29. If you do not use the Library's document supply service, what are the reasons for this?

There were **622** responses (78.2%) to this question.

	2013	2011
Expense	19 (3.1%)	(4.0%)
Use another Inn Library's service	11 (1.8%)	(1.2%)
Not needed to request any documents	215 (34.6%)	(63.6%)
Was not aware of this service	447 (71.9%)	(25.1%)
Other - please specify:	20 (3.2%)	(6.9%)

-
- *Based in Manchester*

 - *did not have the materials i need. also expense.*

 - *I am overseas*

 - *I don't recall getting a newsletter from the library, I don't know about the document supply service or what it is, and I had no idea the library could be used remotely. I would definitely use this service if I knew how (or that I could!)*

 - *I have used a commercial copy because I never thought to use the Lib Doc Supply Service.*

 - *I have used a seminar and presentation given in the Library by the providers of law report.*

 - *I tried to use it but the document could not be sent to me before the deadline. I had to source it myself by going to the British Library directly. I think this was more the British Library's fault than Inner Temple's Library however.*

 - *It is fantastic for the odd obscure case (or in one case I had recently a 19th century private Act) but you need to know what you are after. It is not suitable for browsing.*

 - *Location*

 - *more convenient to obtain in person*

 - *My employer would not fund use of this in any event*

 - *Neither do i receive the library emails*

 - *not aware that this service is available within London*

 - *Not fast enough compared to online database provision*

 - *not in current practice*

 - *obtained same material via different route*

 - *overseas*

 - *The clerks visit the library in person*

 - *Used it on one occasion but it was pricey and joined the Uni Library instead*

 - *Work in Middle Temple*

NB An email with a link to the Library's newsletter is sent to all members of the Inn with an email address and to chambers based in Inner and Middle Temple. The [newsletter](#) can also be viewed on the Library website.

Details of the [document supply service](#) are available on the Library's website. Copies can be supplied by scan/email, fax or post to barrister and judicial members of the Inn wherever they are based.

30. Please use this space to include any other comments, or suggestions for additional facilities and services you feel should be provided by the Library. You may also wish to specify which (if any) facilities or services currently provided are not central to your needs.

-
- *1. The Library provides an invaluable resource to those in the less fashionable common law sets which do not have the money to purchase the services I use at the Library. Mine is a common law, largely publicly funded set. I have an entirely private commercial litigation/property practice which I could not carry on from my chambers without ready access to the Library. 2. On the rare occasion I have to use another Library it is because either the Inner doesn't subscribe to a particular resource (and it doesn't need to because it can be obtained elsewhere) or the book is being rebound or possible lost. 3. The Library staff are all extremely helpful and knowledgeable. 4. The Library has a great working environment. 5. Room H (Textbooks and l/leaf) is excellent. 6. The database I have used most is Halsburys. 7. At busy times another photocopies would be useful (but I appreciate there may be space issues). 8. I receive Current Awareness by email and it is the only legal newsletter I always aim to read every day. Excellent.*

 - *A service could be provided specifically for Members of the Inn who are overseas, such as access with passwords to the databases and Internet subscription services.*

 - *Access to databases and full subscriptions on these databases, it would also be very useful if we could access the databases remotely. As many electronic resources as possible, e.g. for textbooks and journals and everything - it is so much easier conducting research to be able to search for a keyword in an electronic resource than having to read things manually. Also much easier to be able to email documents than have to photocopy them and scan them. Even if we cannot get remote electronic access, would be good if the Inn's libraries became hubs where we can come to get almost anything electronically. Better faster wifi. Water.*

 - *Although I am overseas, If I were in the UK, easier access to online resources would be very helpful.*

 - *Although the library is a valuable resource for those in London, if it does provide anything of use to those on circuit it needs much better publicity. I last used the documents service about 15 years ago.*

 - *Always loved working in the library, and would have continued to do so if I was still based in London.*

 - *An open bookcase or shelf displaying some rarely accessed volumes, and changed regularly, might stimulate interest.*

 - *As a member of the judiciary, the great majority of my reserach needs are met by Judicial IT/eLIS resources*

 - *As a member outside London I must say that I was unaware of many of the features of the Library. I tend to use it mostly on the fairly rare occasions that I am in London. I would appreciate a guide to the features of the Library and I think that members outside London would find it especially useful to have a specific guide to the features they may find most useful.*

 - *As a northern practitioner, I have liked being able to use the library when coming to London. It is a wonderful, studious, comfortable space for quiet work. I am only at the beginning of my bar career (although I have been a solicitor for many years) and I expect I will have to turn to the Inner Temple library often, after I leave my current solicitors' practice and find myself virtually without resources.*

 - *As a part time student and full time worker preparing for GDL/BPTC over the past four years, I have found the library an invaluable resource - both for research and as a place of quiet study.*

 - *As a provincial practitioner, if it were possible for more on-line facilities to be made available I would that useful. Once on site, I have never had any difficulty with using the facilities.*

 - *As a student member of Inner Temple, I used the library daily. It is by far the best of the Inn libraries in terms of the helpfulness of the staff, the range and depth of its resources, and its working environment. I regret that being in Chambers in Gray's Inn with its own excellent library does not give me excuse to come down to the Inner Temple more often.*

 - *As a student on mini-pupillages around the Inns I have often had to use the library to research for the following day, or even during the mini-pupillage. These facilities were invaluable to me. I love reading in the library because of the wonderful atmosphere, the access to the internet for free and the collection of text-books. I wish I could use the library more, it is just more convenient to use my university library.*
-

-
- *as an employed barrister working within local government on the South Coast I have only used the Inner Temple library when researching an archane piece of law relating to rivers. If I have to research using law reports we do not hold then i visit my local university which holds a comprehensive range of reports and is usually sufficient for my needs. I don't know how the library can overcome the distance/access issues for out of London members.*

 - *As I currently reside in Newcastle upon Tyne my experience of Inner Temple library is somewhat limited. However, I expect to become better acquainted with the library upon commencing the BPTC at a London-based provider in September 2013.*

 - *As I no longer deal with court work I have less of a need for case law research materials; I did subscribe to JUSTIS for a time but this became too expensive to maintain and I could not justify the costs. I spend a good part of my annual income maintaining my own library in chambers and would appreciate more accessibility to maintained databases for loose leaf works, precedents and related legal developments, mainly in private client work, which has been my focus since 2005. I have lost any reliance I had on remote services via Inner Temple in recent years because they were no longer free after a period of time and broadband in Wales was very poor. I enjoy and appreciate everything that the Inner Temple library has to offer and relish my visits there ... but would still welcome any improvements to the services offered.*

 - *as mentioned earlier, the future (in my view) is in online resources. Is there a way for Members to access these remotely?*

 - *As mentioned in response to previous questions, I rely on the inns for hard copy textbooks, looseleafs etc. I sometimes look at old editions of texts, and occasionally also need hard copy law reports or eg halsburys / atkins etc. In particular, i need titles not available on westlaw or I-law (to which my chambers subscribe), as we do not keep an up to date physical library any more. I only have a small collection of my own books, and other members can be cagey / reluctant about lending. I usually find what I need at one of either inner, middle or Lincolns. I usually start with inner as it is closest to chambers and it is my inn. It is rare that I find everything at inner. I usually have to top it up with visits to middle and sometimes Lincolns. Occasionally, the inns are closing by the time I realise I have to visit (having exhausted chambers resources first, an not having the luxury of putting it off till tomorrow). I would like to see as wide a range of hard copy texts as possible (perhaps by coordinating with the other inns to try to ensure that all titles are held by at least one inn). Ideally, I would like to see later opening hours / more weekend opening.*

 - *As stated above, I would be keen to access the library remotely online if this would be possible.*

 - *As stated above, we have a good chambers library, and I have most of the books I need. Because my work (mainly clinical negligence) is not heavily dependent upon changing law, my need to do research is limited. So my needs for any library are relatively modest.*

 - *Being able to access legal databases remotely using an inner temple library log in account*

 - *Being able to work in such a beautiful, peaceful and well-equipped library makes research a pleasure! I particularly use the online subscription services as well as the hard-copy loose-leaf materials. Being outside London, the only improvement I could suggest would be for remote access to the subscription services such as Lexis, though I realise that this would likely be expensive.*

 - *Better WiFi coverage would be useful, along with a permanent access key (going through the online registration thing is never 100% effective at getting your laptop to work properly)*

 - *Completing this Questionnaire has been eye-opening as I did not appreciate the breadth of service the Library was able to offer. I am far more likely to utilise these services now I know that they exist.*

 - *Decent coffee and coffee machine (not a flippant comment) Regular 'how to' legal research training. Not sure if you do this; copy and email cases/etc from remote requests. (for a modest fee).*

 - *Demonstrations from publishers, providers of services would be good to get a feel for how they edit/collect data. (Training sessions and drop in sessions organised with database suppliers already take place)*

 - *Document supply service was excellent. Relax rules on phones as suggested (texting and emailing etc, on silent should be OK) Scanner with email to reduce cost of photocopying would make me more likely to use Library services. Overall incredibly useful.*

-
- *Document supply service is excellent*

 - *Drinking water would be a very helpful amenity. As I recall it is presently necessary to ask a librarian for a code to access wi-fi. It would be helpful if the code could be made available more easily, perhaps by posting on a notice board.*

 - *Excellent librarians.*

 - *Excellent library staff who know the resources extremely well. Increasingly the electronic resources are central to many research tasks. Sometimes the electronic databases still do not have copies of the full case report, which is where the Inn's library is particularly helpful. It is a very useful place to work, especially on the weekend. It would be even more useful if the library remained open later. If I am away at a distant court travelling back to London, it does not always leave time to get back to the library before it closes. I understand the constraints. Saturday opening is very welcome. A Sunday welcome would be similarly sometimes.*

 - *First: there should be a section close to the entrance where a changing selection of books from the non legal basement stores are displayed---most people are (a) unaware of what is available and (b) too narrowly focussed on the day to day demands of their practice Second: academics and postgraduate students from KCL, UCL and LSE should be allowed to use the library with a recommendation from tutor endorsed by either the librarian or a Bencher. This would be useful for them, attract people to the Bar and this Inn, and be a natural activity for a charitable institution. Thus does All Souls College Oxford with the Codrington--itself an institution at threat in the C19 as we are in the C20*

 - *For me the main (indeed only) benefit of the library is being able to phone up and get a copy of obscure law reports that I cannot find elsewhere emailed to me.*

 - *Generally the library is excellent. The library staff are very approachable and helpful, including to BPTC students. A member of the library service also came to Kaplan Law School and gave a very helpful talk about using the libraries of all four Inns, as a result of which I started using the Inner temple library.*

 - *Greater remote access to those outside of London. Barristers in the provinces are prejudiced by their location when it comes to services provided by the Inns. I for one am unable to access the library as I do not know how to and am unable to afford trips to London for legal research*

 - *Having won the battle to get rid the Bar of the pernicious and wholly abusive of public trust 'no touting rule' (as a product of a full hearing by the disciplinary committee of the Bar) so Chairman of The Bar Council came to open my new chambers; those over whose dead bodies this was done, the Western Circuit hierarchy, who also never forgave me for the Circuit vote in my favour, so conducted themselves that I decided, though Hailsham had invited me to apply for Silk the next year (my practice had justified the application but I was at 34 then too young), I decided to move on into the City. Point being that though I left the bar I never ever lost my love for the law or desire to help when I can. Indeed I have done some quite 'big cases' over the years such as the Cork to Dublin High Gas Pressure Pipeline (pro bone - hundreds of impoverished farmers being 'strong armed' using UK Gas Act given to the Gas Board in Eire, but who were also given Safety Role, So pipe lines running down village streets within 30 feet of dwellings where regs specified 150ft nearest. High old fuss. But they did get the best way-leave in the World, the Dail, a Committee System and Society a long over due Ombudsman. One of many things over 35/40 years. But in all one has to know the law. Could not the library be made free to 'retired' partitioners moved by good will to give pro bono help their 'neighbour, or to browse for their own interest. I think today's system is dreadful with less to do with justice than ever before. When I've time I intend to use the position writing a No ! best seller gives one to have published soe thoughts on what is wrong and what may be better. It would help enormously to have access to the Library and professional help. [\(The Libraries are available to all members of the Inns of Court, whether they are in practice or retired\)](#)*

 - *<http://www.innertemplelibrary.com/> is great.*
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- *I am a part-time BPTC student, my time is strictly governed between work, family and study. It has to be an absolute given that access to materials, including e-books, for my course are available via computer. My provider, MMU, have an excellent system, which allows students to access the various databases through the providers' computer system. This access allows platforms like iPad or other tablets to log-on to the system from any location in which there is a Wi Fi signal. I envisage the natural development of all legal library services in the future will be via electronic means. The ability to access any information at anytime, from any location, via Wi Fi from any point in England and Wales should be your strategic aim. You need an app for iPad, iPhone etc.*

 - *I am a regular user of the Inner Temple Library. In some weeks I will use the library 4-5 times per week for quiet study. The library is an excellent environment for quiet working. The library staff are first rate knowledgable and helpful. The hard copy resources are excellent.*

 - *I am a regular user of the library and have been for the past 14 years since been called to the Bar. I can obtain equal access to all available legal resources as barristers in sets of chambers who can afford better library facilities than my (and indeed) most chambers. I therefore never have to fear being under prepared when appearing against any opponent in any court. This is true equality of Access and it must be preserved at all costs.*

 - *I am always very impressed with the Inner Temple Library, its resources and the staff. I have never come away from the Library with an unsuccessful search. Bravo!*

 - *I am an employed barrister in the Government legal service. the department in which I work has a (fairly) well resourced library service which can source nearly all necessary tools either from its own resources or from across government departments' resources.*

 - *I am based in Liverpool and therefore paper sources held at the library are not accessible. That is why the site and daily awareness email are so valuable.*

 - *I am hugely grateful for the library services provided at the IT.*

 - *I am not aware of being able to access the Inn's subscription databases remotely. I have an Inn membership number, but I am not able to find anywhere for me to log in and access databases remotely. This would be of enormous help to me, and I suspect to a large number of Inn library users. It may be that I have simply failed to notice the section of the website where I can log in remotely, but if that is the case then perhaps better signposting on the website would be an option. This is my only concern regarding the library, which I otherwise consider to be one of the finest, if not the finest, legal resource in the country.*

 - *I am satisfied with the services I have received over the past years.*

 - *I am very content with the Library - it is a lovely oasis of competent calm. I rather regret that I rarely need to use it!*

 - *I apologise for my ignorance. I moved away from London to the North East in the late 1980's and last used the Inn library just before I relocated. If electronic services were (maybe they are) available to members I would be interested. Costs will however be an issue. I would certainly make use of electronic services if they were free*

 - *I cannot fault the Inner Temple Library - I have been proud of it since I joined the Inner Temple over 30 years ago and have used it ever since*

 - *I do like libraries but I cannot help but notice it is almost unused. The time has almost certainly come for the Inner Temple to amalgamate its library with Middle Temple's.*

 - *I do not receive the library newsletter which i would like to receive. ([The link to the newsletter is already sent to you by email](#))*

 - *I don't know what else to add. You seem to have covered everything. Thank you for a wonderful service.*

 - *I feel that there could be a much more comprehensive focus on Family Law. It is essential that a subscription to Jordans is taken out- it is the main family law resource.*

 - *I find online resources rather than hard copies to be far more useful, particularly because of the ability to search. It would be helpful to have a wider subscription to Westlaw and Lexis services, such as journals etc, though I understand the costs of these can be prohibitive.*

 - *I find the IT Library an invaluable resource, and hope that it continues to provide the current services*
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- *I find the library a very good place to work if I need to do some sustained research or particularly need peace and quiet to write or go through a document. Generally I can get what I need electronically from my desk in chambers so it is the peace and quiet and the hard copy collections which I value.*

 - *I find the library meets my needs entirely and the collections and databases are substantial and well maintained. In addition, the staff are always helpful and their expertise is much appreciated.*

 - *I have always found the library to be first rate in all respects. Most of my research involves using primary materials, particularly law reports. It might be nice to have some documentation to hand detailing effective ways to use these documents more effectively. Other than that, I think the library and it's staff are fantastic.*

 - *I have been using the Inner Temple library for 25 years. The service provided by the staff has been first class throughout that period. As a place in which to analyse the law in peace and comfort - and with a view of the Thames - it has no equal. I hope that (give or take the odd minor adjustment) nothing changes for the next 25 years and beyond.*

 - *I have found the library and its personnel outstanding. I would not subscribe to the view that there should be any amalgamation of services between the Inns as I have always found Inner Temple staff to be exceptionally helpful. This can not be said of other Inns, particularly Lincoln, Greys excepted. I would like to see greater access to military law, especially Commonwealth countries but this is a specialism and I would not expect the proposition to be financially viable for such a small practice group. The daily 'current awareness' is again very helpful and informative. May I also thank all of the library team for their exceptional professionalism.*

 - *I have indicated somewhere in the questions that a dedicated desk of a person will make it much more helpful to Library use.*

 - *I have sometimes used the library (by phone or email) to track down Law Reports which have been difficult to find elsewhere. The staff have been unfailingly efficient, friendly and helpful. Unfortunately, I am too far away to use the library in person.*

 - *I haven't used the library before because I am based in Leeds but I would be very interested in using the online materials in future.*

 - *I like the library but had trouble getting the computers to work properly and also had trouble connecting my own devices (phone and iPad) to the wifi.*

 - *I live north of Cardiff. I would use the on-line facilities/databases more often if I could access them remotely.*

 - *I love using the Inner Temple Library. It is a tranquil place to work, with enough space to ensure there are no distractions. The library staff are very helpful.*

 - *I only use the Library remote access service occasionally, but every time I have done so the service has been brilliant.*

 - *I particularly value unusual works held and those in the field of EU, Human Rights, and International law.*

 - *I primarily use the library to use Westlaw and LexisNexis, to (i) find the most recent cases on a subject, including unreported cases; (ii) check whether a particular case has been subsequently applied. I email links to myself in Chambers. I also photocopy from textbooks (e.g. Mustill & Boyd, Russell on Arbitration, the British Shipping Law series) regularly and occasionally also from law reports. I don't tend to work in the library for any extended periods, since Chambers is so close. I just sit down for brief periods to confirm the sections of books that I need to copy, and then leave again. The occasional Saturday opening has come in very handy from time to time.*

 - *I rarely use anything other than electronic resources. Westlaw covers virtually all of my needs.*

 - *I really appreciate access to the stack for old editions of texts*

 - *I regret I think the internet and other subscription services available to us either personally or through Chambers have shrunk the role of the library significantly -at least for me. I used to spend between two or three days a month in the library researching and preparing cases. I have not done that for five years now and visit the library maybe once or twice a year when in the area*
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- *I think it is open to question what amount of an Inn's resources should be expended on library services. Chambers should provide this. Certainly there remains a need for access to full copies of repealed statutory instruments, and certain other materials. No doubt other practitioners will have one-off requirements. Practitioners outside London do not have easy (immediate) access to hard copy in Inn Libraries. The Inns effectively subsidise London practitioners. The archives are valuable and I can see a case for keeping one copy of many published textbooks and other subscriptions - journals and law reports for instance. But broadly speaking I believe there would be mutual benefit for the two Inns if there was a pooling of resources with Middle Temple*

 - *I think that there is a great benefit to the profession/the provision of legal services generally in the library having comprehensive access to all the online databases like Lexis, Westlaw, Justis, and electronically searchable books. This is not essential for me personally, because I am part of a large set of commercial chambers that enables me to access (most of) what I need. (Occasionally I visit the Inns to get rarer materials not within my subscription.) However, it would put practitioners like me at an unfair advantage if these tools, which are now essential to legal research, were only available to tenants of large sets. They are prohibitively expensive to subscribe for individually and unless the Inns do this, the principle on which the Inns have worked for centuries - that all barristers have equal access to an efficient library - will be undermined. The library is the single most important thing which the Inn provides, in my view.*

 - *I think the Inner Temple library is an essential resource and should be a priority for the Inn.*

 - *I think the Inner Temple Library offers a great service, however at present, it is more convenient for me to use my BPTC provider library or online resources from home.*

 - *I think the IT Lib is a gt place - no criticisms. Possible improvement wd be to remove the need to request access to computers from Lib Staff- shd be open access.*

 - *I think the library provides an excellent service. I certainly would not wish to change its layout, reduce the number of tables or computers, or indeed any of its facilities in any way. It could perhaps provide more chancery material but then each Inn has its own specialist subject so this is perhaps not possible to achieve financially.*

 - *I very much like the library and it is one of my favourite aspects of Inner Temple. As I stated earlier, as a criminal pupil, my work is not so research heavy as it is for specialists in other areas of law, and most of my research can be done online, from anywhere with internet. Nonetheless, I find the library an excellent atmosphere to work in, and whenever I really need to get several hours of hard work done without any distractions, it is my destination of choice. I also find the photocopying facilities very useful.*

 - *I was not aware of most of the services that I now see are available. I am likely to use them more in the future.*

 - *I was not aware of the Library's remote access facility.*

 - *I work as a barrister and attorney for a law firm in Bermuda. When resources are unavailable in our library or via our online subscriptions, the document supply service is the only way to get hold of them - it is invaluable. We rely on the common law to a much greater extent than in the UK, where statute has taken over large areas of law. This means we need access to common law reports from other jurisdictions such as Australia, as well as sometimes being able to check old editions of common law textbooks to check the position before UK implemented statute to address an area of law. The Inner Temple library is the only way that we can practically access items such as Australian and New Zealand law reports, certain old textbooks, older Law Reports of the Commonwealth, Lloyd's Reports, Medical Law Reports, Road Traffic Reports, some ECHR case law, law journals, Family Law Reports, Property & Compensation Reports, Weekly Law Reports, Dominion of Canada Law Reports, repealed English statutes more closely aligned with Bermuda statute, ... I have used the service to obtain items from all of the above categories. The system works well. The only difficulty I have ever had is when an item is not available in the Inner Temple library but is available in another inn. I have been referred directly to other inns, which is inconvenient as I don't have an account with the other inns. Perhaps Inner Temple library would be able to request items via the other inns' document supply service directly and then deduct from my account balance to pass the item on to me.*
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- *I would appreciate email reminders of the remote facilities and how to access them.*
 - *I would be very interested in on-line access to materials that are not available elsewhere.*
 - *I would be very interested to know how to use the Library Services remotely or have the assistance of the Librarians in an emergency. I have access to the Judicial Portal provided by my employer.*
 - *I would greatly appreciate any improvement in access for those who practice away from London and are unable to attend in person. Would it be feasible to seek to negotiate an "Inn" rate with internet providers? Coming from a small set, we find the costs of licences prohibitive. We were quoted around £5,000 pa for a single user (or £417 per month) whereas a share of a 20 or 30 user licence works out at well under a quarter of that.*
 - *I would like access to Heinonline and full ATHENS that you get as BPTC student - my own login info to use from home*
 - *I would like to be able to remotely access the subscription databases through the library links (having logged in) so that cases can be read on-line. I only manage to get to the library about once per month. I would also like to see some more volumes on public international law (law of armed conflict) and related journals. All in all, I enjoy the Inner Temple library, think that the facilities are very good and the librarians very obliging.*
 - *I would like to see the library offer it's members remote free access to quality legal resources.*
 - *I would like to use the service*
 - *I would love to make use of the library. As a criminal practitioner nearly all of what I need is contained in Westlaw. There are occasions when I need caes and references that are not part of my subscription. For example, I was recently defending a company director for theft of vehicles on hire purchase. I needed access to the white book, texts on consumer credit law, up to date contract books such as Chitty. I am also starting to undertake employment instructions and would wish to have access to such works as part of the service.*
 - *I would love to use the Library but I am based in Cheshire so it is not possible for logistical reasons.*
 - *If I were in London I'm sure I would make much greater use of the library. As it is, I find the document supply service very useful for resources which are not widely available. I have used the document supply service a number of times and have always found the librarians to be very helpful indeed.*
 - *If Inner Temple library were to close and only middle open, this is outside my walking range (I am a mobility impaired barrister). I require my assistant to be able to get to middle (which I still use because of the eu collections); I can get to inner temple without my assistant*
 - *If remote access is available, I'd be interested in using it. However wonderful the paper library is, I wouldn't travel from Cardiff to use it.*
 - *If there are facilities to access and print documents remotely from the library then this would be very useful. Despite being a member of the Inner Temple I was unaware that such a service might be available. I'm afraid after over 20 years practising outside London, I had come to see my membership of the Inn as largely symbolic rather than practical.*
 - *If there was remote access to Library facilities/databases then I would certainly use them. In fact I consider the Inns do very little for their `outside London` members, and making this facility available would go some way to redress the balance and foster a degree of integration.*
 - *Inner Temple Library is a fantastic resource. However, I was not aware of all the databases. It would be helpful to those who work outside London to be able to get access to all the databases even if it was at a small fee. I work for a local authority and we have signed up to the Public Law Partnership (PLP) which aims to consolidate resources amongst members (mainly the Essex, Kent and Hertfordshire councils) and to provide value for money. The resources provided by the Inner Temple would be something I would readily and more frequently used if I was allowed remote access (for a fee).*
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- *Inner Temple Library provides a vital service. The website is clear to understand and we are able to check the catalogue in chambers to see if an item is in stock. The librarians are also very helpful and knowledgeable. The library itself houses many materials that we would not be able to either stock or subscribe to ourselves. If these materials were not available, we would have problems accessing them elsewhere, which is especially true of foreign sets of law reports and items. Inner Temple Library provides a quick and efficient service.*
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- *It is critically important to me that the library maintains its collections of textbooks, law reports and journals, as well as its on-line subscriptions. As to textbooks: 1. I cannot afford to buy all the textbooks which I need for my practice; many of them are not available in chambers; many which are available are not reliably available. Also if anything, the library does not keep enough textbooks. The collection is not as good as Lincoln's Inn in most areas, for example. 2. So far as concerns law reports, similar points apply. There are many law report series to which chambers does not subscribe and which are not available on chambers' existing on-line subscriptions. That is very likely always to be the case. 3. Obviously, chambers cannot keep a comprehensive selection of journals. The pressures of work do not allow time to travel to specialist libraries such as IALS on a regular basis. This is therefore also an essential feature of the library. 4. I (or chambers) could in theory buy a greater number of on-line subscriptions but needless to say it is not economic to subscribe to all of them.*
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- *It was be fantastic if the library was open Saturdays, evenings and some Sundays. Greater flexibility in opening times would be ideal.*
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- *It would be crazy to get rid of the library. An Inn of Court without a thriving library which provides a thorough service to all who visit it is not an inn of court. To change the library would cheapen what we as members of the Inn, whatever part we play, are supposed to be doing. The Benchers are leaseholders, not freeholders, and have a duty to keep the library for future generations of students and barristers. The Inner Temple Library particularly is the flagship of the Inner Temple - it is the one building that knocks people out who visit the Inn for the first time. It is impressive and a fine building that enhances our standing as a worthy body. To change or get rid of it or reduce its importance - however you dress it up, and whatever excuses are made - would be shameful. We should be proud of our library, and not fiddle with it or pretend that we are "improving" it by making changes.*
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- *It would be helpful if online resources to Lexis or westlaw were available externally online for users.*
 - *It would be helpful to have remote access to all the legal databases such as LexisNesix and Westlaw available via the Inner Temple website. This would assist all those members of the Inn who are based outside London and provide the same facilities to all.*
-
- *It would be useful if the inn could supply remote access to a database such as westlaw or lexis as chambers which specialise in criminal law do not have the resources to fund this.*
 - *It would be useful to be able to scan documents and email them back to chambers so as to avoid having to photocopy things in the library.*
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- *Its London based and is of no use to the people who practice outside London.*
 - *Just the wifi. Otherwise, its a marvellous place that we should jealously guard.*
 - *Library need to better publicise its excellent services. Longer opening hours would be good.*
 - *Lovely library. Hard working staff.*
 - *Members should have access to the electronic materials by a secure log in method so that the library can serve the vast number of members who work outside London.*
 - *More flexible opening hours over the holiday periods would be appreciated.*
 - *Much as I used to enjoy working in the library when I was a tenant in London, it is not the first research tool I think of now. If there was remote access to the electronic resources, I would be likely to make more use.*
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- *My work is mostly based on French Law. i was very pleased to find some French Law books or magazines. What I need is very specific, I doubt it would be reasonable to ask the library to get some French Law books because very few people would use it. (MT Library has the specialist EU collection and holds some material on French law)*
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- *Need to take stock of whats on the Internet and of specialist journals and reports (foreign) not accessible*
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- *No additional services required.*
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- *Not useful for me as I live in yorkshire and have never really considered accessing remotely as I am better with books than on line anyway*
-
- *Online access to databases or subscription services that may not be provided by employer would be helpful. Those, for example, that are often only accessible via University/Athens accounts or those that provide access to less mainstream resources such as overseas / international databases.*
-
- *Online services and a quiet working environment are going to be key to the Inner Temple Library's future. It's geographical position is a huge advantage for chambers.*
-
- *People who work in the library are difficult to approach as give impression they do not want to help. Not clear who they are or what they are meant to be doing.*
-
- *Photocopying and printing is expensive compared to law school. Many of the textbooks recommended on the GDL course are not available in the Library. However, I am aware that there are a limited number of GDL students who are members of the Inn. Overall, the Library is an excellent place to work and the staff are always extremely helpful.*
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- *Please continue to resist any further attempts by those powers that be in the Inn who wish to 'downsize' the library and its collections so that they can carve up the space for their pet projects. I wrote a lengthy submission opposing the last plan to steal part of the library for E&T which would have been the thin end of the wedge until the library would be no more than a collection of unstaffed on-line booths in some remote and inconvenient part of the Inn rather like an internet cafe.*
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- *Please don't reduce the space reserved for barristers only. The key for me is research from hard back textbooks which are used too infrequently to justify the expense of buying*
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- *Please, please, please negotiate with the online suppliers to allow members outside London to access Westlaw, Current Law etc from their provincial bases. As I see it, they can't ask for some absurd amount to reflect the thousands of members - if they allow a few members online at any one time this should be sufficient - and the Inn might have to pay a small amount but it would transform the way I currently do my research. I would be prepared to pay for access at a modest rate - the two or three times a month I want to use Westlaw etc are probably worth £100-200 a year for me.*
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- *Raising awareness of the extent of remote library facilities would be a boon for Inn members located at a distance from London. As chambers' librarian (which seems an inappropriately grand title, as the role is really steward of a dwindling resource within chambers, and further, an unseemly comparison with the professional librarians in the Inn library) with a tight budget to run, I would be happy to promote the Inn library as a valuable resource that it is both the Inn's and Chambers' interest for members of chambers to exploit, and if it would be of value to the Inn to be part of any project along with other barrister stewards of chambers' libraries, to pool/ share information, I would be happy to do so.*
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- *Remote access for members to online database Atkins forms.*
-
- *Remote access to databases would be great even if a fee had to be levied, albeit less than subscription would cost.*
-
- *Remote access to digital or electronic subscriptions would be extremely helpful.*
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- *Requires better weekend opening hours.*
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- *staff always very helpful. would be excellent if there was facility for staff to email you response to requests made for cases or documents or forms or precedents. Not always practicable to come into library yet it is first point of call for so many of us when we need a source. Understand this would not work for whole areas of research - but often one is looking for - a single case or precedent or chapter etc. The staff are so helpful in locating the request and then simply say I have found it it is here, when you are at court or on the otherside of London! ([Please see the information on the Document Supply Service section of the website](#))*
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- *Strategic review sounds ominous euphemism for cuts. Inner Temple library is a valuable resource for practicing barristers and it would have a real impact on smaller chambers such as mine if services were cut.*
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- *Thank you very much for the great staff who are so helpful to us whenever sensed to use the Inner Temple library. Thank you too for all the great facilities and the great outstanding library and you have our full support in this exercise*
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- *The ability to obtain remote access to a wide range of resources (eg looseleaf practitioner texts which are available in electronic format) on payment of some form of subscription or one off usage fee would be a benefit as it would alleviate some of the problems associated with opening times that do not always suit the busy practitioner. Training sessions carrying CPD points (for a fee) on how to use all the resources the library has to offer would also be potentially of interest as the availability of electronic resources has changed substantially and not all practitioners (me being one of them) really understand the full extent of what is available and how it can be used.*
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- *The facility to obtain remote access to electronic databases, possibly at a cost to the user, is much needed.*
-
- *The fact that Inner Temple does not allow to borrow books over weekend/ holidays is a major minus in particular as other Inns provide that service*
-
- *The librarians are really helpful and have a good knowledge.*
-
- *The library in something like its current form is essential to continued practice in the Temple. Without it or something similar, sets of chambers are going to have to make provision for themselves of a different league from that which is currently necessary. This would potentially change the entire economic model of the bar.*
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- *The library is a brilliant space to work in. It also has a first rate collection and I am rarely disappointed when I go there to research a point. In fact it is a genuine joy to go there with a research query, both because the staff are so helpful and efficient and also because it is an uplifting and inspiring place to visit. It contributes immensely to the quality of my working life and I very much appreciate the efforts of all whose work makes it available to me. There do seem to be a lot of consultations about this facility at the moment. I do hope that this does not signal any uncertainty as to its future as it is a huge asset to the Bar.*
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- *The library is a quiet calm place, which is a delight to use. I am not very IT friendly & use the card catalogue when searching for material*
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- *The library is a unique space and over my 15 year career has been the place for all my research and knowledge development. If I had to criticise, staff could be a bit less 'frosty' at times. Online services to assist barristers working on circuit could improve. You appear to be a bit London centric. You are fantastic at what you do but please do move with the technological age and become more inclusive/accessible to those on circuit.*
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- *the library services are so far very good to me which leaves me with no other suggestions.*
-
- *The main reasons I would anticipate using the library are: 1. Free access to subscription services, although remote online access would be preferred. 2. Assistance with research. 3. Providing a study area away from the office.*
-
- *The only argument for having a hard copy resource in preference to online is that they are cheaper. Computer illiteracy should not be tolerated. Running a library 24/7 should become the combined mission of the 4 Inns of Court, even if this means merging the libraries. One super-library that has and does it all would be more useful to the profession than 4 smaller libraries that do not. Good luck with the survey and thanks for all your consistently excellent help to date.*
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- *the people behind the desk in the little room seem irritated when you ask them anything*
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- *The problems I have with the facilities at inner Temple are that you cannot Word-process using a modern programme, or save material even temporarily, to email out, and can only print out certain documents from certain terminals. Also, there are a limited number of networked printers, which are in the librarians' room. The whole process could be streamlined for greater efficiency for users.*
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- *There may already be one, but a beginners guide to services. If there is, please tell me where to find it, as I have no idea about the resources available in the inns library. (Please see the [Library website](#) for information on the collections and services. We also have a Readers' Guide which is available in the Library or can be [downloaded from the website](#). A copy has been sent to you)*
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- *This survey is not really applicable to me. I'm now retired, having previously been an employed barrister with the Crown Prosecution Service*

 - *Very helpful and knowledgeable staff. Good atmosphere. Good facilities. Would be helpful if the family law section was larger.*

 - *We are moving outside the Temple and I value having a well-resourced library so that when I do need to make a trip for specific research, it is all available under one roof. Many thanks*

 - *weekend extended cover would be helpful*

 - *Weekend library use is so important. Please keep them open.*

 - *When I use IT library, I am usually researching a book or article so am there for a long time - the seating at the public PCs isn't always comfortable and the PCs could be updated - but it is good they are there. I tend to use other libraries for monographs as they are often quite out of date in my areas of interest (EU and Human Rights law).*

 - *Whenever I have tried to get online at the library, it has never worked. I simply reached an Inner Temple home page and that was it. No further progress and no way to proceed from there either. The work environment is nice and quiet and conducive to work. Seems surprising that in this day and age, laptops may only be used in certain restricted areas. I do not believe that the various facilities referred to in this survey are well known to many users. I certainly did not know about the online access to certain websites referred to in this survey and I am still none the wiser in terms of whether access is free or paid for? Finally, I think I could make use of the online functionality more than I currently do, provided that it clear what is on offer. Being based in Surrey, when I am in London, it is a great facility to have a library but I am not sure that the hard copies are that often referred to. Therefore, perhaps there ought to be better use made of the IT library website.*

 - *Whenever I visit the library it is a homecoming and the staff are very helpful. Personal attention is crucial.*

 - *As a common law barrister with a thirst for knowledge and associated ambition to build my practice all I need is a library open 24/7 and full access to all titles*

 - *I use the blog everyday, but do not like that most of the articles link to The Telegraph. Now that the Telegraph Online is a subscription service (which I don't subscribe to.) I find the blog's links to articles unhelpful.*

 - *Wonderful library. Feel privileged to be a member.*
